



Enjoy the experience



Coach Holidays 2023



“ Our aim is to continue to offer a great collection of coach holidays direct from your local area to destinations within the UK - all at Great Value For Money ”

Personal, Friendly Service -

If you have travelled with us before, you will already know how good our service really is—we try that little bit harder and pride ourselves on the high standards provided by both our administrative staff and by the coach drivers who are so important to your holiday enjoyment. From the moment you make your first enquiry to the day you return we will offer you **service second to none.**

Great Drivers -

We are proud of our coach drivers, most of whom have worked with us for many years. They will help you make the very most of your holiday, they have years of experience behind the wheel - they will look after your every need and you couldn't be in safer hands. Our customers tell us that our drivers really make their holiday extra special consistently rating them as excellent, for their **friendliness, professionalism and tour knowledge.**

Executive Coaches -

Our fleet of executive coaches all have reclining seats, seat belts, toilet, video or DVD, radio, drinks facilities, air-conditioning or forced air, PA System and all are maintained to a very high standard in our own workshop

Coach Touring at its Best - sit back relax and enjoy -

There's something truly wonderful about a coach touring holiday. Settle into your armchair-style seat, unwind and enjoy the constantly changing panoramas from the comfort of your unique vantage point. You'll soon get to know your holiday companions and our carefully planned itineraries mean there's always something to look forward to.

Enjoy the Experience

Groups

Whatever you holiday plans, we can handle all the arrangements for parties of ten or more people - professionally, quickly and free from expense and worry. If you organise or belong to a club, group or society, you and your fellow group members can save money or qualify for free place offers.

The Confederation of

Passenger Transport UK



We are a member of CPT, which is the UK's leading Trade Association representing the interests of bus and coach operators. CPT is recognised by Government as the voice of the industry whilst also being the focus for consultation on national and European legislation, local regulations, operational practices and engineering standards.

Financial Security



The combination of travel services offered to you is a package within the meaning of the Package Travel and Linked Travel Arrangements Regulations 2018.

Therefore, you will benefit from all rights applying to packages; Filers Travel will be fully responsible for the proper performance of the package as a whole.

Additionally, as required by law, Filers Travel have protection in place to refund your payments and, where transport is included in the package, to ensure your repatriation in the event that they become insolvent. Filers Travel are members of the Bonded Coach Holiday Group, overseen by The Association of Bonded Travel Organisers Trust Limited. This is a government approved consumer protection scheme. This ensures that in relation to the coach package holidays described in this brochure (or website) that a Bond, which may be called upon in the unlikely event of the members insolvency, protects the clients' monies. Clients are recommended to inspect the current membership certificate at our registered office or alternatively go to <https://www.abtot.com/bch-abtot-members-directory/> or telephone 0207 7065 5316 to confirm current membership.

Your attention is also drawn to the Bonded Coach Holiday Group Trading Charter that will apply to these coach package holidays.

Details of the Package Travel and Linked Travel Arrangements Regulations 2018 can be found at The Package Travel and Linked Travel Arrangements Regulations 2018 (legislation.gov.uk)

Our Commitment

Is to treat you as we ourselves would like to be treated - not as a mere member of a group but as individuals with individual needs. That is why our drivers and office staff always go the extra mile to ensure you have the best possible holiday.

Gift Vouchers

Make a great present for that special occasion. Our vouchers can be used to pay for holidays and day tours in part or in whole. Please ask for details.

Loyalty Discount

Should you book more than one holiday from this brochure we will be pleased to offer the following discounts:

2nd Holiday - £10 discount per person

3rd or more Holiday - £15 discount per person

Booking is easy

Our office is open between 9am and 5pm each weekday. We will be happy to answer any questions you may have and take care of all the booking arrangements for you over the phone.

Call our office staff on:

01271 863819 / 862935 / 867040

Filers Travel Ltd Slade Lodge,

Slade Road, Ilfracombe, Devon EX34 8LB

Email: info@filers.co.uk **Website:** www.filers.co.uk

Main Departure Points

COMBE MARTIN - Pack of Cards

ILFRACOMBE - High Street Service Station

BRAUNTON - Opposite The George

BARNSTAPLE - Old Town Station, North Walk

NORTHAM - War Memorial

BIDEFORD - Kingsley Statue

YELLAND - Pottery Lane, Bus Stop

FREMINGTON - Opposite The New Inn

BICKINGTON - Garage

STICKLEPATH - The Wrey Arms

SOUTH MOLTON - The Square

TIVERTON - Morrison's Bus Stop

CULLOMPTON - Services J28 / M5

JUNCTION 27 / M5 - Service Station

WELLINGTON - Junction 26 / M5

TAUNTON - BP Garage, J25 / M5

BRIDGWATER - Huntsworth Services, J24 / M5

BRISTOL - Gordano Services M5

For Bookings and Enquiries please call us on:

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Email: info@filers.co.uk www.filers.co.uk

Filers Travel Limited, Slade Lodge, Slade Road, Ilfracombe, Devon. EX34 8LB



'All Inclusive' Blackpool



3 STAR HOTEL
£395
PER PERSON
5 DAYS

MONDAY 20 –FRIDAY 24 MARCH

Blackpool is a large town in Lancashire and since the 1800s it has been Britain's most popular resort. With an abundance of award-winning attractions, including the Tower, The Golden Mile, Pleasure Beach and numerous theatres and bars, it provides entertainment both day and night for everyone.

Itinerary

MONDAY - We make a leisurely journey to **Blackpool** with comfort stops and time for lunch along the way, arriving at the hotel with a chance to settle in before our dinner.

TUESDAY - After breakfast we head to **Liverpool** for the day where you are free to explore the exciting City. Here you will find seven museums, Britain's largest Cathedral, the Royal Albert Dock with many fine heritage attractions, the ferry cross the Mersey boat with views of the famous waterfront plus much more.

WEDNESDAY - Today we have a free day in **Blackpool** with lunch included at the hotel between 1pm and 2pm. There are plenty of attractions to explore here including the World famous Blackpool Tower, Tower Ballroom, Tower Circus, Dungeons and the Tower Eye to name but a few.

THURSDAY - Today we spend the day in **Southport** situated on the Sefton coast where you might like to take a stroll around the 17 acre Kings gardens or blow the cobwebs away with a walk to the end of the historic pier and enjoy the train ride back to the entrance. The day is yours to do as much or as little as you wish!

FRIDAY - After breakfast we depart the hotel and make our way to **Webbs of Wychbold** with time for a look around and maybe have some lunch. We then continue our journey homewards, arriving back early evening.

Your Hotel: Doric Hotel, Blackpool ★★★

We are pleased to return to the Doric Hotel which is one of Blackpool's leading family run hotels. It is situated on the prestigious Queens Promenade with breath-taking views over the Irish Sea.

Entertainment is provided every evening, and complimentary leisure facilities include heated indoor swimming pool, sauna, steam room and spa. Breakfast and evening meal will be served in the restaurant by the professional and friendly waiters and waitresses and lunch/packed lunch is included on Tuesday, Wednesday and Thursday.

All comfortable and well maintained en suite bedrooms have TV, radio, tea/coffee making facilities and hair dryer. There is a lift to all floors.

PRICE INCLUDES

- Executive Coach Travel
- 4 Nights Dinner, Bed & Breakfast
- Lunch/Packed Lunch on 3 Days
- Complimentary Tea/Coffee 24/7
- Selected brand drinks included 12 noon-10pm on 3 Days and from 3pm on arrival day
- Evening Entertainment
- Excursions as detailed

FURTHER INFORMATION

Price based on 2 people sharing a room
Single Supplement:
None on 4 rooms

Newquay

Cornish Winter Warmer



3 STAR HOTEL
£280
PER PERSON
5 DAYS

MONDAY 27 –FRIDAY 31 MARCH

Newquay has been voted 'one of the nation's favourite seaside towns'. It has an extensive range of cafes, restaurants, pubs and bars to cater for your every need. There are plenty of shops to pick up a postcard or memento and also fantastic independent boutiques for unique gifts.

Itinerary

MONDAY - We make our way to our hotel in **Newquay** with comfort stops along the way, arriving with time to settle in before our three course evening dinner followed by evening entertainment.

TUESDAY - Today we visit **Padstow**, a charming working fishing port at the head of the Camel River with a beautiful harbour. There is no shortage of cafes, restaurants and shops here and you might also like to visit the museum, Prideaux Place or the National Lobster Hatchery. If you fancy fish and chips by the seaside why not visit Rick Stein's restaurant.

WEDNESDAY - We spend today at the **Eden Project**, set in a former clay mine which had no soil or plants and is now a beautiful global garden. You can explore the biomes where you can trek through the world's largest indoor rainforest and immerse yourself in the calm Mediterranean. Head outdoors for a wander around the extensive gardens and contemporary artworks.

THURSDAY - In the morning we head to **Falmouth** which has the world's third largest natural deep-water harbour and is also the largest port in Cornwall. You might like to visit Pendennis Castle to discover how the Tudor Fortress protected Falmouth for hundreds of years or explore the National Maritime Museum which houses fifteen galleries over five floors. In the afternoon we head to the Cathedral City of Truro with its criss-cross of cobbled roads, historic architecture, delightful parks and public spaces and a blossoming food and drink scene.

FRIDAY - After breakfast we depart the hotel and begin our journey home, arriving home mid afternoon.

Your Hotel: Barrowfield Hotel, Newquay ★★★

The hotel is ideally situated just 200 yards from Tolcarne Beach and a 10 minute stroll from Newquay town centre. All en suite bedrooms have tea/coffee making facilities, TV, hairdryer and there is free Wi-Fi in the public areas of the hotel.

The restaurant provides our full English or continental breakfast and 3 course evening meal and there is a bar and lounge in which to relax and enjoy the live entertainment each evening. There is also an indoor heated swimming pool and sauna, games room and snooker room. A lift serves all floors.

PRICE INCLUDES

- Executive Coach Travel
- 4 Nights Dinner, Bed & Breakfast
 - Portage
 - Evening Entertainment
- Excursions as detailed including:
 - Entry to the Eden Project

FURTHER INFORMATION

Price based on 2 people sharing a room
Single Supplement:
None on 4 rooms

Isle of Wight & Osborne House



3 STAR HOTEL
£340
PER PERSON
5 DAYS

MONDAY 17 –FRIDAY 21 APRIL

Isle of Wight—Situated just off England's South Coast, this island is the perfect destination at any time of the year. It has a mild climate, stunning coastal scenery, beautiful beaches and an extensive history.

ITINERARY

MONDAY - We travel to Lymington for our ferry crossing to Yarmouth and on to our hotel in **Shanklin** with time to settle in and enjoy the facilities before dinner.

TUESDAY - Today we visit the picturesque village of **Godshill** with some of the oldest architecture on the Isle of Wight. There is a delightful medieval church, charming thatched-roofed cottages and a lovely winding street lined with tearooms. We then continue onto **Newport** located in the centre of the island and often referred to as the Islands capital with beautiful Georgian and Victorian architecture. We spend the afternoon at **Osborne House**, the beloved home of Queen Victoria. You can explore Victoria and Albert's personal collection of art and furniture, roam the house, explore the gardens and discover a quirky museum.

WEDNESDAY - Today is a free day to relax and explore **Shanklin** or further afield at your leisure. Shanklin is full of independent shops, restaurants, pubs and pretty thatched cottages in the old village. It has a long wide sandy beach and Shanklin Chine wooded ravine.

THURSDAY - The first visit of today is to **Ryde** which has a good mix of traditional seaside fun, Victorian architecture and some unexpected hidden gems! From here we head to **Sandown** which sits on the Southern coast of the Island, sheltered in a beautiful bay with a traditional seafront and pier.

FRIDAY - After breakfast we depart the hotel and make a visit to **The Needles**, which is the island's most famous landmark. We will then make our way to Yarmouth for our ferry crossing back to Lymington and continue homewards with comfort stops en route arriving home late afternoon.

Your Hotel: The Ocean View Hotel, Shanklin ★★★

This charming, well-appointed hotel is situated in a premier location with an idyllic seaside position just a pebble's throw away from Shanklin beach. The bright, spacious restaurant serves a full English breakfast and a three-course evening dinner. Entertainment is provided most evenings in the ballroom, and there is also an indoor swimming pool, snooker room and indoor bowls area.

All comfortable en suite bedrooms are centrally heated and have tea/coffee making facilities, TV with radio channels, hairdryer and telephones.

Premier rooms may be available to upgrade to which will include a sea view. There is free Wi-Fi in public areas and a lift serves all floors.

PRICE INCLUDES

- Executive Coach Travel
- 4 Nights Dinner, Bed & Breakfast
- Entertainment most evenings
- Excursions as detailed including:
 - Entry to Osborne House

FURTHER INFORMATION

Price based on 2 people sharing a room. Single Supplement:
None on 2 rooms
Sea View Supplement: £20 P/P
Premier Room including Sea View Supplement: £40 P/P

Eastbourne

Herstmonceux Castle & Standen House



**3 STAR
HOTEL
£340
PER PERSON
5 DAYS**

TUESDAY 25 – SATURDAY 29 APRIL

Eastbourne, of Saxon origin, is an unspoilt elegant Victorian seaside resort. It has one of the top sunshine records in the UK and award-winning beaches. Take a stroll along the palm tree-lined promenade, explore the pretty gardens, enjoy the seafront heritage and see the cosmopolitan harbour. Eastbourne has something for everyone.

Itinerary

TUESDAY - We make our way to our hotel in **Eastbourne** with comfort stops along the way, arriving at the hotel with time to settle in before dinner.

WEDNESDAY - Today we have a visit to **Herstmonceux Castle Estate**, a stunning brick built 15th century moated castle with a 300 acre estate including woodland trails, lakes, wildflower meadows and themed formal gardens. The castle is renowned as being one of the first buildings in England to use bricks and is the oldest significant brick building still standing. We also have some time to explore **Bexhill**.

THURSDAY - We start today with a visit to **Standen House and Gardens**, a stunning National Trust property built in the 1890s. It tells the story of family life during the 1920s in a unique setting with views over the Ashdown Forest and Weirwood Reservoir and a beautifully restored 12 acre hillside garden. In the afternoon we make our way to **Brighton** for some time to explore. There is plenty to see here including Volk's Electric Railway, Sealife Brighton, Palace Pier, British Airways i360 with panoramic views.

FRIDAY - Today we have the day free to explore **Eastbourne** or further afield at your leisure. Eastbourne has lots of attractions from theme parks and zoos to castles, museums and art galleries.

SATURDAY - After breakfast we depart the hotel and begin our journey home with stops along the way, arriving back late afternoon.

Your Hotel: Imperial Hotel, Eastbourne ★★★

This Victorian hotel is ideally situated just a stone's throw from the promenade and bandstand, perfect for a lovely stroll. It offers comfortable accommodation, relaxing lounge areas and the Majestic restaurant where we will start the day with a hearty breakfast and in the evening enjoy a dinner with choice menu.

Entertainment is provided on most evenings in the Ballroom.

All en suite bedrooms have TV with radio channels, telephone, hairdryer and tea/coffee making facilities. All rooms are accessible by lift. Free Wi-Fi.

PRICE INCLUDES

- Executive Coach Travel
- 4 Nights Dinner, Bed & Breakfast
- Portage
- Excursions as detailed including:
- Entry to Herstmonceux Castle Estate
- Entry to Standen House & Gardens (N/Trust Property)

FURTHER

INFORMATION

Price based on 2 people sharing a room
Single Supplement:
None on 4 Rooms
N/Trust Members:
£13 Discount

Jersey

A Jewel in The Channel Islands



**3 STAR
HOTEL
£460
PER PERSON
6 DAYS**

MONDAY 1 – SATURDAY 6 MAY

Jersey is steeped in history and has many varying places of interest to visit. With its broad bays, sheltered coves and leafy lanes, all begging to be explored, and its location close to France ensures a wonderful Continental flavour. It is the largest of the Channel Islands and is usually the hottest place in the British Isles during the summer months.

Itinerary

MONDAY - Depart from your chosen pick up point and travel to Poole for the ferry crossing to **Jersey**, where you will be met by your representative for the coach transfer to your hotel, with time to settle in before a four course evening meal.

TUESDAY – FRIDAY - After a delicious breakfast you are free to explore the delights of Jersey during the day. Return for evening meal. The hotel representative will be on hand in the mornings to help you plan your holiday and answer any queries that you may have.

SATURDAY - After breakfast depart the hotel and transfer back to Poole, where you will be met by our coach and driver to take you back to your original departure point.



Your Hotel: Norfolk Lodge Hotel, St Helier ★★★

One of St Helier's most established hotels—Norfolk Lodge is a good choice for a comfortable and relaxing stay. St Helier's town centre, shops and beaches are a 10 minute walk away.

The en suite bedrooms have TV, radio, telephone, tea/coffee making facilities and there is free Wi-Fi throughout the hotel. There is a spacious lounge bar area and an extensive sun terrace.

There is an indoor swimming pool complex and a mini gym to burn off some energy. A full English buffet breakfast is offered each morning and a freshly prepared menu each evening. A lift serves most bedrooms.

PRICE INCLUDES

- Return Coach Travel to Port
- 5 Nights Dinner, Bed & Breakfast
- Return Transfers from Port to Hotel
- Return Ferries
- Representative in resort

FURTHER INFORMATION

Price based on 2 people sharing a room
Single Supplement: £100

Exmouth

Stunning East & South Devon



**3 STAR
HOTEL**
£490
PER PERSON
7 DAYS

SUNDAY 7 – SATURDAY 13 MAY

Exmouth is one of the oldest and most picturesque seaside towns on the River Exe in East Devon and as a resort it offers a rich mixture of immaculate golden sands, lovely gardens including the Strand gardens and Manor gardens, both wellknown for their beautiful floral displays and a busy marina.

Itinerary

SUNDAY - We make a leisurely journey to our hotel in Exmouth stopping along in Exeter for some free time and maybe some lunch. We then continue our journey, arriving at the hotel with time to settle in before dinner.

MONDAY - Today we head to **Lyme Regis** (Not in Devon but only just over the East Devon border and we couldn't visit the area without visiting this stunning town!) It is quaint and stylish and also has a reputation as a foodie's paradise, and one of the best places on the Jurassic coast for fossil hunting. It has many independent shops and a fantastic working watermill and art galleries and don't forget the iconic Cobb harbour.

TUESDAY - We have a free day in **Exmouth** to relax and explore at your leisure.

WEDNESDAY - Today we start with a visit to **Seaton** which has a small harbour and beautiful shingle beach. You might also like the Seaford Gardens, Wetlands Nature Reserve and the Seaton Tramway whose narrow gauge heritage trams run through miles of unspoilt countryside. From Seaton we move onto **Sidmouth** for some free time in the afternoon. This lovely seaside town is nestled beneath the majestic cliffs of the Jurassic coast and the green hills of the Sid Valley, home to one of the largest arboretums in the UK.

THURSDAY - We have another free day today to explore **Exmouth** or maybe venture further afield on the public transport.

FRIDAY - Today we spent the morning in **Paignton** with its palm trees around the centre and easy flat promenade, beaches and green to stroll around. In the afternoon we are in the vibrant and cheerful town of **Torquay** made famous by the comedy series Fawlty Towers.

SATURDAY - After breakfast we board the coach and begin our journey homewards stopping off en route at **Bickleigh Mill**, near Tiverton an exciting rural shopping, eating and recreation destination within an 18th Century historic working mill, arriving home in the afternoon.



Your Hotel: Cavendish Hotel, Exmouth ★★★

The hotel is ideally situated on the level seafront overlooking Exmouth's fine golden sands, and just a few minutes walk from the shops.

All comfortable en suite bedrooms have tea/coffee making facilities, hairdryer and Freeview TV with radio channels.

The delicious Continental or full English breakfast is served at your table in the restaurant, as is the three course evening meal with vegetarian and vegan options available followed by tea/coffee.

There will be entertainment on most evenings and a lift serves most rooms.

PRICE INCLUDES

- Executive Coach Travel
- 6 Nights Dinner, Bed & Breakfast
- Entertainment most Evenings
- Excursions as detailed

FURTHER INFORMATION

Price based on 2 people sharing a room
Single Supplement: £66
Seaview Supplement: £60 p/p

Porthcawl, The Royal Mint & Tasty Whisky



**3 STAR
HOTEL
£350
PER PERSON
5 DAYS**

MONDAY 15 –FRIDAY 19 MAY

Porthcawl is located between Swansea and Cardiff and has an attractive harbour and sandy beaches. It has a splendid Grand Pavilion, Coney Beach—a fairground with a variety of rides and amusements and the world famous golf course. The town centre also has a good range of shops and restaurants.

Itinerary

MONDAY - We make a leisurely journey to our hotel in Porthcawl, stopping along the way in **Cardiff** with time to explore and maybe have some lunch, arriving at the hotel with time to relax before dinner.

TUESDAY - Today we travel along the coast to **Swansea** for a chance to do some Christmas shopping, or explore the marina and maybe even enjoy an ice cream at the famous Joe's Ice Cream shop!

WEDNESDAY - We make a visit to the **Welsh Whisky Company** at the **Penderyn Distillery** today. The distillery produces award-winning single malt whiskies and spirits at the foothills of the Brecon Beacons, and you will have the chance to learn about the founding of Penderyn and what makes the whisky unique then at the end of the tour why not sample some of the products at the tasting bar. In the afternoon we have some free time in **Porthcawl** at your leisure.

THURSDAY - We make a visit to **The Royal Mint Experience** today where there are some of the most unique and rare coins on display. You can explore the origins of The Royal Mint alongside its 1,100-year history, its links with the Tower of London and the story behind its move to Wales.

FRIDAY - After breakfast we depart the hotel and make our way homewards with comfort stops along the way, arriving back late afternoon.

Your Hotel: Seabank Hotel, Porthcawl ★★★

This three star hotel is magnificently located on the sea front with outstanding views from all public rooms and most of the bedrooms.

All centrally heated, en suite bedrooms with either a bath or shower have tea/coffee making facilities, hairdryer and Freeview TV with radio channels.

The attractive restaurant offers a full cooked breakfast and a three course dinner, with waiter service. Other facilities include two lounges, a bar and a large room with dance floor where entertainment is provided on most nights. Free Wi Fi is available in public areas. A lift serves all floors.

PRICE INCLUDES

- Executive Coach Travel
- 4 Nights Dinner, Bed & Breakfast
- Evening Entertainment
- Excursions as detailed including:
- Tour & Tasting at Penderyn Distillery
- Entry to the Royal Mint Experience

FURTHER INFORMATION

Price based on 2 people sharing a room
Single Supplement: £44
Sea View Supplement: £40 P/P

Wells & Bath Somerset Cities



**4 STAR
HOTEL
£450
PER PERSON
4 DAYS**

TUESDAY 30 MAY –FRIDAY 2 JUNE

Wells is situated in the Mendips in Somerset and is steeped in history with a magnificent Cathedral, historic centre, unique Vicars' close, moated Bishops Palace with 14 acres of gardens and wonderful independent shops. The Cathedral was built between 1175 and 1490 and the adjoining Vicars' close is believed to be the only complete medieval street left in England.

Itinerary

Tuesday - We make our way to our hotel in Wells stopping en route at Clarks Village, Street for some time to maybe have lunch and a browse. We continue our journey with a drive through **Glastonbury** and on to our hotel, arriving with time to settle in and enjoy a welcome bucks fizz before dinner.

Wednesday - We spend today in **Bath**, an elegant city full of traditional heritage, contemporary culture, green spaces and a remarkable collection of museums and galleries. It is also the only City in the UK to be designated a UNESCO World Heritage Site. There is plenty to see and do here including the Roman Baths, Bath Abbey, Jane Austen Centre and many beautiful independent shops and eateries.

Thursday - Today we have a guided tour of **Wells Cathedral** which is described as 'the most poetic of the English Cathedrals. You will see the beautiful scissor arches supporting the central tower, the famous Wells clock and one of the largest collections of historic stained glass in the Country. We also have a delicious cream tea in the cafe and the rest of the day is free to explore Wells at your leisure.

Friday - After breakfast we depart the hotel and begin our journey home with comfort stops along the way, arriving home late afternoon.



Your Hotel: Best Western Plus Swan Hotel, Wells ★★★★★

This hotel is situated in a fantastic location right at the centre of Wells with stunning views of the Cathedral. The stylish and comfortable bedrooms are all en suite and have freeview TV, Wi-Fi, tea/coffee making facilities, complimentary bottled water and toiletries. The restaurant serves a hearty breakfast and our delicious 3 course evening meal, offering only the finest locally sourced ingredients. At the end of the day you might like to relax in the stylish bar or sit outside on the patio admiring the views. There is no lift at this hotel.

PRICE INCLUDES

- Executive Coach Travel • 3 Nights Dinner, Bed & Breakfast • Porterage
- Welcome drink on 1st night
- Excursions as detailed including:
- Guided tour of Wells Cathedral & a cream tea

FURTHER INFORMATION

Price based on 2 people sharing a room
Single Supplement: £105

Thames Tales

Four Cruises and a River



4 STAR HOTEL
£370
PER PERSON
4 DAYS

FRIDAY 9—MONDAY 12 JUNE

The River Thames flows for 215 miles from the heart of Gloucestershire to the English Channel. This interesting and scenic tour follows the length of this mighty river, with the chance to see the river from both land and water.

Itinerary

FRIDAY – We travel to **Oxford** for some free time and a 40 minute round boat trip. We then travel to our hotel in Reading with time to settle in before dinner.

SATURDAY – After breakfast we drive to **Caversham Bridge** (Reading) where we join our boat for a 90 minute **Cruise to Mapledurham**. We then head to Henley where you will have some free time to explore. In the afternoon we take a scenic drive following the Thames through **Marlow, Cookham and Maidenhead** before returning to our hotel in Reading for the final night.

SUNDAY – Today we travel to **Kew** for our 90 minute boat **Trip to Central London**. Following the route of the famous University boat race, you will pass **Chiswick, Barnes, Putney, Battersea and Chelsea**, before arriving at **Westminster Pier**. We have some free time before arriving at our second hotel, with the evening free to explore.

MONDAY – After breakfast, we drive to **Westminster Pier** where you will join your boat for the final trip to **Greenwich**. During the 90 minute journey there will be full commentary from a knowledgeable guide, and you will pass by several iconic sights including the Tower of London and Tower Bridge. On arrival at Greenwich, you will have some free time before boarding the coach for the journey home, arriving back mid evening.

Your Hotel: Novotel Reading Centre ★★★★★

This modern hotel sits in the heart of Reading with the town's best restaurants, bars and shops just a stone's throw away. All bedrooms are ensuite with TV, Wi-Fi, tea/coffee making facilities, hairdryer and complimentary toiletries.

There is a stylish restaurant which serves a hearty breakfast and a delicious evening meal, as well as a cosy lounge to relax in. The leisure centre has a fully equipped gym, sauna, steam room and a heated indoor swimming pool. There is a lift to all floors.

Doubletree Hilton Docklands Riverside, London ★★★★★

This 4 star hotel is situated on the banks of the Thames with stunning views of Canary Wharf. All en suite bedrooms offer contemporary comfort and styling and have TV, tea & coffee making facilities, iron & hairdryer. An English breakfast is included. Other facilities include: restaurant, bar & lounge.

PRICE INCLUDES

- Executive Coach Travel
- 2 Nights Dinner, Bed & Breakfast
- 1 Night Bed & English Breakfast
- Excursions & Cruises as detailed

FURTHER INFORMATION

Price based on 2 people sharing a room
Single Supplement: £120
Dinner not included on final night
This tour may not be suitable for people with walking difficulties

Llandudno

The National Trust & Menai Straits



3 STAR HOTEL
£360
PER PERSON
5 DAYS

THURSDAY 15 — MONDAY 19 JUNE

The celebrated Victorian seaside town of **Llandudno** attracts visitors all year round and is situated on a sweeping sandy bay with an impressive curved esplanade, Victorian pier and the mountains of Snowdonia providing a stunning backdrop.

Itinerary

THURSDAY – We make a leisurely journey to our hotel in **Llandudno** with comfort stops along the way arriving with time to relax before our dinner and evening entertainment.

FRIDAY – Today we visit **Betws-Y-Coed** which is North Wales' most popular inland resort set in a beautiful valley in the Snowdonia forest park. We then make our way to the National Trust's **Bodnant Garden** which has been created over 150 years with plants collected and brought to Britain from far afield. This haven of rarity and beauty has a stunning backdrop of the Carneddau mountains of Snowdonia.

SATURDAY – We have a free day today to relax and explore **Llandudno** or further afield at your leisure.

SUNDAY – Today we visit the National Trust's **Penrhyn Castle and Garden** which was built in the early 19th Century and is set on the Menai Straits with a backdrop of Snowdonia's summits. It also commands views to its quarry and the port where slate was exported around the world. It has formidable architecture, opulent interiors, a fine art collection, a walled garden and a beautiful parkland. In the afternoon we spend some free time in **Caernarfon** situated on the East coast of the Menai Strait. It is also home to Wales' most famous castle, beautiful narrow streets and the stylishly redeveloped waterfront.

MONDAY – After breakfast we bid farewell to the hotel and begin our journey home, arriving back early evening.

Your Hotel: Somerset Hotel, Llandudno ★★★

This attractive seafront hotel has a superb position close to the pier and only a few minutes' stroll along the seafront to the town centre. The impressive restaurant serves a sumptuous breakfast with a choice of full English or continental and a three course evening meal. There is a well stocked bar and dance floor where evening entertainment will be provided. The comfortable en suite bedrooms have TV and tea/coffee making facilities. Free Wi-Fi is available in public areas, and there is a lift to all floors.

PRICE INCLUDES

- Executive Coach Travel
- 4 Nights Dinner, Bed & Breakfast
- Porterage
- Evening Entertainment
- Excursions as detailed including:
 - Entry to Bodnant Garden
- ♦ Entry to Penrhyn Castle & Garden

FURTHER INFORMATION

Price based on 2 people sharing a room
Single Supplement: None on 4 Rooms N/Trust Member
Discount: £25

Historic Kent

The Garden of England



4 STAR HOTEL
£415
PER PERSON
5 DAYS

SUNDAY 25 – THURSDAY 29 JUNE

Kent is a county in South East England and also one of the home counties, with beautiful beaches, stunning castles, exciting culture and delicious food and drink. On this tour we also have the chance for a ride on the Kent and East Sussex Railway and a visit to Hever Castle and Gardens.

Itinerary

SUNDAY - Today we make a leisurely journey to our hotel in **Kent** with comfort stops along the way and arriving with time to settle in before our three course dinner followed by tea or coffee.

MONDAY - We have the chance to explore the historic spa town of **Royal Tunbridge Wells**, with its elegant architecture and the pretty colonnaded 18th century walkway known as the Pantiles, which are now home to specialist shops and open-air cafes. In the afternoon we visit **Hever Castle and Gardens**, the childhood home of Anne Boleyn dating back to the 13th Century. There is also the magnificent award-winning gardens set in 125 acres of glorious grounds.

TUESDAY - Today we visit historic **Rochester** which nestles against the banks of the River Medway. It is home to England's second oldest Cathedral, a Norman Castle and has a host of connections to Charles Dickens. This afternoon we have a nostalgic train journey on the **Kent & East Sussex Railway** through the unspoilt countryside of the Rother Valley.

WEDNESDAY - We spend today in the historic city of **Canterbury** with its atmospheric old streets, medieval walls and cathedral which is now a World Heritage site.

THURSDAY - After breakfast we bid farewell to the hotel and start our journey homewards, arriving home late afternoon.



Your Hotel: Bridgewood Manor Hotel, Chatham ★★★★★

This charming four star hotel near Chatham has fully equipped leisure facilities including fitness centre, swimming pool, sauna, steam room and gym.

All en suite bedrooms have TV, radio, hairdryer, tea/coffee making facilities, complimentary toiletries and Wi-Fi.

We can enjoy a delicious breakfast and three course evening dinner in the stunning restaurant and enjoy a drink in the bar lounge or pool side bar. There is a lift.

PRICE INCLUDES

- Executive Coach Travel
- 4 Nights Dinner, Bed & Breakfast
- Excursions as detailed including:
 - Entry to Hever Castle & Gardens
- Train ride on Kent & East Sussex Railway

FURTHER INFORMATION

Price based on 2 people sharing a room
Single Supplement: £100

Bognor Regis

Arundel Castle & Amberley Museum



3 STAR HOTEL
£400
PER PERSON
5 DAYS

SATURDAY 1 – WEDNESDAY 5 JULY

Bognor Regis is one of England's oldest seaside resorts having begun its transformation from fishing village to seaside resort in the 1780's. It also boasts the highest recorded number of hours of sunshine than anywhere else in Britain. There are plenty of shops, a pier, a promenade Land Train and the delightful Hotham Park which boasts a narrow-gauge railway, putting green, crazy golf and boating lake.

Itinerary

SATURDAY - We make our way to our hotel in **Bognor Regis** with comfort stops along the way, arriving with plenty of time to settle in before our evening meal followed by tea and coffee.

SUNDAY - Today we will spend the day at **Amberley Museum and Heritage Centre**, where you can travel back in time and explore the South's working past in a former quarry and limeworks. With over 40 exhibit areas to discover, including a narrow-gauge railway, historic buses, rural crafts and extensive communications displays, there is something for everyone to enjoy.

MONDAY - You have the day free to relax and explore **Bognor Regis** or further afield at your leisure.

TUESDAY - Today we visit **Arundel Castle** where there is nearly 1000 years of history to discover, and magnificent views over the Sussex countryside and the river Arun. You are free to explore the state rooms, bedrooms, Fitzalan Chapel, The Keep and the inner gatehouse where you will find many original features as well as the beautiful gardens. You may also like to explore **Arundel town** which is 500m from the main entrance of the castle and it captures the essence of heritage, urban chic and country pursuits.

WEDNESDAY - After breakfast we depart the hotel and begin our journey towards home, stopping in **Portsmouth** for some time to explore this great waterfront city and its world-class attractions.

Your Hotel: Royal Norfolk Hotel, Bognor Regis ★★★

The hotel is situated in a delightfully sunny spot on the seafront with extensive lawns and superb views over the English Channel.

There is a large restaurant with views of the gardens which will serve a full English or continental breakfast and a three course evening meal followed by tea and coffee. There is an outdoor patio where you can soak up the sun, a relaxing bar lounge and an entertainment room with dance floor where live entertainment can be enjoyed on most evenings. All comfortable bedrooms have a TV and radio, hairdryer, tea/coffee making facilities and Wi-Fi. There is a lift which serves all floors.

PRICE INCLUDES

- Executive Coach Travel
- 4 Nights Dinner, Bed & Breakfast
- Entertainment most Evenings
- Excursions as detailed including:
 - Entry to Amberley Museum
 - Entry to Arundel Castle

FURTHER INFORMATION

Price based on 2 people sharing a room
Single Supplement: £44
Seaview Supplement: £40 p/p

Hampton Court Palace, Cruise & Strawberry Hill House



4 STAR HOTEL
£275
PER PERSON
3 DAYS

FRIDAY 14 – SUNDAY 16 JULY

Hampton Court Palace – Experience the public dramas and private lives of Henry VIII, his wives and children in the world of the Tudor court. Discover the spectacular baroque palace built for William III and Mary II and explore Hampton Court Palace's outdoor spaces and 60 acres of magnificent gardens.

Strawberry Hill House – The story begins in 1747, when Horace Walpole discovered and purchased 'Chopp'd Straw Hall', one of the last remaining sites available on the banks of the Thames in fashionable Twickenham. He set about transforming what was then a couple of cottages into his vision of a 'little Gothic castle' with pinnacles, battlements and a round tower. Thus Strawberry Hill House was born – the House became a tourist attraction in Walpole's lifetime and beyond.

Itinerary

FRIDAY – We travel to our hotel in **Heathrow** stopping en route with time for you to have refreshments and lunch, arriving at the hotel with time to settle in before dinner.

SATURDAY – After breakfast we make our way to **Hampton Court Palace** for a day of exploration. Highlights of this beautiful Palace set on the Thames include the vast Tudor kitchens where huge feasts were prepared and served to Henry VIII and his wives in the great hall. You can also visit the the Georgian state and private apartments overlooking the Fountain Court and the surrounding gardens. This afternoon we take a **circular river cruise** from Hampton Court Pier to Kingston and back again.

SUNDAY – After breakfast we depart the hotel and head for **Strawberry Hill House** in Twickenham. A Gothic Revival villa with gardens which was built in 1749. It has a delightful interior and beautiful gardens to explore, and volunteers are on hand to inform us about the many interesting aspects of the house. After our visit we board the coach and begin the journey home arriving back early evening.

Your Hotel: Holiday Inn Heathrow ★★★★★

This modern and comfortable hotel is conveniently situated 1 mile from Heathrow. A buffet-style breakfast and dinner will be served in the Seasons restaurant followed by tea and coffee: there is also the newly refurbished T6 bar, restaurant and alfresco terrace, and a gym.

All stylish en suite bedrooms have a TV, hairdryer and tea/coffee making facilities. A lift serves all floors.

PRICE INCLUDES

- Executive Coach Travel
- 2 Nights Dinner, Bed & Breakfast
- Excursions as detailed including:
 - Entry to Hampton Court Palace
 - Circular River Thames Cruise
 - Entry to Strawberry Hill House

FURTHER INFORMATION

Price based on 2 people sharing a room
Single Supplement:
None on first 3 rooms then £60

Torquay South Devon Delights



4 STAR HOTEL
£315
PER PERSON
4 DAYS

FRIDAY 28 – MONDAY 31 JULY

Torquay is one of Britain's most popular resorts: with palm-lined promenades, an international marina, wine bars, stunning bays, a cosmopolitan atmosphere and mild climate, it's no wonder the area is known as the '**English Riviera**'.

Itinerary

FRIDAY – We make our way down to Torquay stopping en route in **Teignmouth** with time to explore and maybe have some lunch. We then continue onto the hotel with time to settle in before dinner.

SATURDAY – Today we visit **Dartmouth** a beautiful historic town situated on the west bank of the stunning River Dart in an area of outstanding natural beauty. There are plenty of activities here including river cruises, steam trains, castle, museum and many shops and restaurants. In the afternoon we spend some time in the charming market town of **Totnes** with its many historic buildings and interesting museums lining the streets.

SUNDAY – We start the day with a visit to **Brixham** which is a picturesque fishing town with a beautiful harbour. You might like to visit the Golden Hind replica ship in the harbour or the heritage museum which has free entry, browse the shops, try the restaurants and pubs or sit and relax. In the afternoon we head to **Paignton** where you are greeted by the welcoming sight of its long stretch of beautiful and easily accessible beachfront, promenade, green and the traditional pier.

MONDAY – After breakfast we depart the hotel and have some free time in **Torquay** before we begin our journey homewards, arriving back in the afternoon.

Your Hotel: Belgrave Sands Hotel & Spa, Torquay

★★★★

We are pleased to return to this luxury 4 star hotel which is located in a scenic part of Torquay, 150 yards from the beach and a short flat stroll from the harbour, town centre and theatre.

The team of dedicated chefs will bring your taste buds to life with every breakfast and six course evening meal in the Seasons restaurant and lounge using the very best locally sourced produce. Reflections Spa is a perfect place to relax and rejuvenate with a heated indoor swimming pool, fully equipped air-conditioned gym, steam room and sauna.

The elegant bedrooms are furnished to the highest quality and have TV, free Wi-Fi, tea/coffee making facilities, hairdryer, mini-fridge, robe and slippers. There is a lift to all floors.

PRICE INCLUDES

- Executive Coach Travel
- 3 Nights Dinner, Bed & Breakfast
 - Porterage
- Evening Entertainment
- Excursions as detailed

FURTHER INFORMATION

Price based on 2 people sharing a room
Single Supplement:
None on 3 rooms

Suffolk & Essex Cruise, Coast & Gardens



**3 STAR
HOTEL
£450
PER PERSON
5 DAYS**

MONDAY 14 –FRIDAY 18 AUGUST

This tour combines exploration of the regions' beautiful countryside and quaint villages, in addition to two lovely gardens, a river cruise and free time in seaside resorts.

Itinerary

MONDAY - We make a leisurely journey to our hotel in **Colchester** with comfort stops along the way and time to have some lunch, we arrive at the hotel with time to settle in before our three course dinner.

TUESDAY - This morning we head to **Lavenham** for a guided walking tour. Known as 'England's Finest Medieval Village' Lavenham is a quaint village with fine examples of timber framed Tudor buildings. Continue to **Flatford**, home to the 18th century mill made famous in Constable's paintings, before visiting the delightful village of **Dedham**.

WEDNESDAY - Today we travel to Waldringfield to board MV Jahan for a **2 hour cruise** on the River Deben, one of the most beautiful spots on the East Coast. We then make a visit to **Woodbridge** which is the largest market town on the river and home to one of only five tide-mills restored in the UK. We continue on to the much admired **Beth Chatto Gardens** which are an inspiration to its many visitors.

THURSDAY - We visit **RHS Garden Hyde Hall** today, with its eclectic mix of traditional and modern styles. It also has stunning panoramic views over Essex. In the afternoon we visit the seaside resort of **Southend-on-Sea**, home to the longest pier in the world.

FRIDAY - After breakfast we bid farewell to the hotel and begin our journey homewards with stops along the way, arriving home early evening.

Your Hotel: Holiday Inn, Colchester ★★★

Surrounded by leafy gardens this hotel offers comfortable modern en-suite bedrooms with complimentary Wi-Fi and tea/coffee making facilities.

We enjoy our breakfast and three course evening dinner followed by tea or coffee in the relaxed atmosphere of the Traders Restaurant. There is also a bar and lounge in which to rest after a day of sightseeing.

There is a wellness centre with an indoor heated swimming pool, spa, steam room and fully equipped gym.

The hotel does not have a lift however it does have a number of ground floor rooms.

PRICE INCLUDES

- Executive Coach Travel
- 4 Nights Dinner, Bed & Breakfast
- Excursions as detailed including:
- River cruise with tea/coffee & biscuits
- Admission to Beth Chatto Gardens
- Guided walking tour of Lavenham
- Admission to RHS Garden Hyde Hall

FURTHER INFORMATION

Price based on 2 people sharing a room
Single Supplement: £127

Ales & Haunted Tales of Lancashire



**4 STAR
HOTEL
£415
PER PERSON
5 DAYS**

THURSDAY 24 –MONDAY 28 AUGUST

The stunning countryside and picturesque villages of the Ribble Valley are home to some mysterious residents and this tour explores the haunting and ghostly goings-on in this area of Lancashire.

Itinerary

THURSDAY - We make a leisurely journey to our hotel in **Lancashire** with comfort stops along the way. On arrival we have a welcome tea or coffee and there will be time to settle in before our evening meal.

FRIDAY - Today we have a visit to **Skipton** and a **cruise** on the Leeds-Liverpool canal with humorous and interesting commentary. We then make our way to Grassington, one of Yorkshire's prettiest villages with numerous tea rooms and quaint shops.

SATURDAY - Today we take a full day guided tour of the **Ribble Valley** hearing stories of textile rioting and ghostly sightings in Clithro. See the law courts upstairs in the famous 1693 Hark to Bounty Inn before an **included lunch** (soup, sandwich, glass of ale & tea/coffee) at the Calf's Head in Worston. We then go on to visit the Sun Inn at Chipping; Lancashire's most haunted public house and a stop in Whalley en-route back to the hotel.

SUNDAY - We explore the **'Pendle Witches'** country today with a guide and learn about the local women who were branded as witches and put on trial in the 15th century. Afterwards we visit **Samlesbury Hall**, a beautiful half timbered medieval house with a turbulent and dramatic history. It is now one of the most haunted locations in Britain.

MONDAY - After breakfast we depart the hotel and make our way homewards with comfort stops en route, arriving back early evening.

Your Hotel: Samlesbury Hotel, Preston ★★★★★

This stunning 4 star hotel has recently been refurbished throughout and has comfortable bedrooms all en-suite with rainfall showers, flat screen TV, tea and coffee making facilities and free Wi-Fi throughout.

The brand new restaurant serves classic locally sourced British cuisine and a full English breakfast.

There is also a stylish lounge bar which is the perfect place to relax at the end of the day and maybe try one of the superb cocktails. There is a lift to all floors.

PRICE INCLUDES

- Executive Coach Travel
- 4 Nights Dinner, Bed & Breakfast
- Tea or coffee on arrival
- Porterage
- Excursions as detailed including:
- Full day tour of the Ribble Valley with lunch included
- Cruise on the Leeds-Liverpool canal
 - Entry to Samlesbury Hall
- Guided Pendle Witches Country tour

FURTHER INFORMATION

Price based on 2 people sharing a room
Single Supplement: £100

Isle of Wight

Sights & Delights



3 STAR HOTEL
£370
PER PERSON
5 DAYS

MONDAY 4 –FRIDAY 8 SEPTEMBER

Isle of Wight – Situated just off England’s South Coast, this island is the perfect destination at any time of the year. It has a mild climate, stunning coastal scenery, beautiful beaches and an extensive history.

Itinerary

MONDAY – We travel to Lymington for our ferry crossing to Yarmouth and on to our hotel in Shanklin with time to settle in and enjoy the facilities before dinner.

TUESDAY – Today we visit the picturesque village of **Godshill** with some of the oldest architecture on the Isle of Wight. There is a delightful medieval church, charming thatched-roofed cottages and a lovely winding street lined with tearooms. We then continue onto **Newport** located in the centre of the island and often referred to as the Islands capital with beautiful Georgian and Victorian architecture. In the afternoon we have a ride on the **Isle of Wight railway** where you can take in the sights and sounds of the majestic steam trains and travel through the Island’s unspoilt countryside.

WEDNESDAY – Today we have a free day to relax and explore **Shanklin** or further afield at your leisure. Shanklin is full of independent shops, restaurants, pubs and pretty thatched cottages in the old village. It has a long wide sandy beach and Shalkin Chine wooded ravine.

THURSDAY – The first visit of today is to **Ryde** which has a good mix of traditional seaside fun, Victorian architecture and some unexpected hidden gems! From here we head to **Sandown** which sits on the Southern coast of the Island, sheltered in a beautiful bay with a traditional seafront and pier.

FRIDAY – After breakfast we depart the hotel and make a visit to **The Needles**, which is the island’s most famous landmark. We will then make our way to Yarmouth for our ferry crossing back to Lymington and continue homewards with comfort stops en route arriving home late afternoon.

Your Hotel: The Ocean View Hotel, Shanklin ★★★

This charming, well-appointed hotel is situated in a premier location with an idyllic seaside position just a pebble’s throw away from Shanklin beach.

The bright, spacious restaurant serves a full English breakfast and a three-course evening dinner. Entertainment is provided most evenings in the ballroom, and there is also an indoor swimming pool, snooker room and indoor bowls area. All comfortable en suite bedrooms are centrally heated and have tea/coffee making facilities, TV with radio channels, hairdryer and telephones. Premier rooms may be available to upgrade to which will include a sea view. There is free Wi-Fi in public areas and a lift serves all floors.

PRICE INCLUDES

- Executive Coach Travel
- 4 Nights Dinner, Bed & Breakfast
- Entertainment most Evenings
- Excursions as detailed including: Ride on Isle of Wight Railway

FURTHER INFORMATION

Price based on 2 people sharing a room
Single Supplement:
None on 2 rooms
Sea View Supplement: £20 P/P
Premier Room including Sea View Supplement: £40 P/P

The Lake District

Cruising & Steaming Windermere Lake



3 STAR HOTEL
£450
PER PERSON
5 DAYS

SUNDAY 10 -THURSDAY 14 SEPTEMBER

Kendal—‘Gateway to The Lakes’. Overlooked by the imposing ruins of its Norman Castle, the market town of Kendal is the birthplace of Henry VIII’s sixth and final wife Catherine Parr. Ancient Kendal is the oldest and most important of the Southern Lakeland communities. Here the clear River Kent winds its way through the town and hillside.

Itinerary

SUNDAY – We travel to our hotel in **Kendal**, with comfort stops along the way arriving at the hotel with time to settle in before dinner.

MONDAY – Today we head to Ambleside for a **boat trip** on the upper half of the largest natural lake in the Lake District. The boat will head to **Bowness** and back with some free time afterward in **Ambleside** to explore. In the afternoon we make our way to Bowness with time to look around. Here you will find some of the best views of the lake and the mountains, there is also the picturesque 15th Century church, aquatic attractions and the World of Beatrix Potter.

TUESDAY – We have a free day today to relax and explore **Kendal** or further afield at your leisure. Kendal is home to one of the oldest museums in the country and is perhaps best known for its world famous Mint Cakes.

WEDNESDAY – This morning we make our way to Lakeside for a **boat trip** on the lower half of the lake to Bowness and back. From the boat you will see the Lake District fells, historic houses and beautiful ancient woodlands. We then have the chance for some free time in **Lakeside**. In the afternoon we travel back in time with a **steam train ride** from **Lakeside to Haverthwaite** and return in the picturesque Leven Valley.

THURSDAY – After our final breakfast at the hotel, we depart and begin the journey homewards with comfort stops en route and arriving back early evening.

Your Hotel: County Hotel, Kendal ★★★

The newly renovated three star County Hotel is an historic former coaching inn situated in the centre of town, just minutes from the busy High Street. Here you can look forward to a warm welcome from the staff together with friendly service and comfortable accommodation. When it comes to food you will not be disappointed. Start each day with a hearty breakfast, and in the evening look forward to a mouth-watering dinner menu guaranteed to satisfy the healthiest of holiday appetites.

The hotel features a charming dining room and a comfortable lounge, complete with a sprung dance floor and a well-stocked bar. All bedrooms are en-suite and feature colour TV, telephone and tea and coffee making facilities. Entertainment is regularly featured and a lift serves all floors.

PRICE INCLUDES

- Executive Coach Travel
- 4 Nights Dinner, Bed & Breakfast
- Portage
- Evening Entertainment
- Excursions as detailed including:
- Ambleside to Bowness return boat trip
- Lakeside to Bowness return boat trip
- Steam Train ride from Lakeside to Haverthwaite and return

FURTHER INFORMATION

Price based on 2 people sharing a room
Single Supplement:
None on 4 Rooms

A Taste of Yorkshire



3 STAR HOTEL
£450
PER PERSON
5 DAYS

SUNDAY 24-THURSDAY 28 SEPTEMBER

Harrogate is a Victorian spa town in North Yorkshire, close to the Yorkshire Dales national park. Its thriving streets buzz with busy shops and eateries. One of the best known landmarks is 'The Stray', 200 acres of parkland giving the town a green and spacious feel, and a beautiful place to relax.

Itinerary

SUNDAY - We travel to our hotel in **Yorkshire** with stops along the way, arriving with plenty of time to settle in before our three course dinner.

MONDAY - This morning we travel to the North Yorkshire market town of Masham for a tour of the famous **Black Sheep Brewery** and a chance to sample some of the products. There is also the sheepee shop, full of 'ewe-nique' gifts. We then travel through the magnificent scenery of the Yorkshire Dales to **Hawes** to visit the **Wesleydale Creamery**. We go back in time with a tour of the original farmhouse dairy to learn about the cheese-making process and the chance to watch the skilled craftsmen in the cheese rooms. Afterwards there is some time to explore the village.

TUESDAY - Today we head to **York** where the great chocolate making families of Rowntree and Terry have played a major part in the history of the city. We visit **York's Chocolate Story** that follows the chocolate-making process and reveals the secrets of popular brands including Kit-Kat, Aero and Terry's Chocolate Orange. Afterwards the rest of the day is free to explore York with its quaint cobbled streets and the magnificent York Minster.

WEDNESDAY - Today is free to explore **Harrogate** or further afield at your leisure.

THURSDAY - After breakfast we depart our hotel and begin our journey towards home with comfort stops en route, arriving back late afternoon.

Your Hotel: Cairn Hotel, Harrogate ★★★

Just a short walk from the centre of the spa town of Harrogate, this grand hotel was built at a time when people came from far and wide to take the waters. Carefully modernised, the grand original features still welcome you to this charming three star hotel.

All en suite comfortable bedrooms have tea/coffee making facilities, hair dryer, TV, Wi-Fi access and complimentary toiletries. The restaurant offers a three course dinner with choice of menu and a full cooked English breakfast. There is also a fitness room, a large lounge, foyer and bar area, offering a warm and inviting place to relax and socialise. Lift to all floors

PRICE INCLUDES

- Executive Coach Travel
- 4 Nights Dinner, Bed & Breakfast
- Excursions as detailed including:
 - The Black Sheep Brewery Tour
 - Entry to Wesleydale Creamery and cheese making demo
- Admission to York's Chocolate Story

FURTHER INFORMATION

Price based on 2 people sharing a room
Single Supplement: £70

Jersey

A Jewel in The Channel Islands



3 STAR HOTEL
£415
PER PERSON
5 DAYS

SATURDAY 30 SEPTEMBER-WEDNESDAY 4 OCTOBER

Jersey is steeped in history and has many varying places of interest to visit. With its broad bays, sheltered coves and leafy lanes, all begging to be explored, and its location close to France ensures a wonderful Continental flavour. It is the largest of the Channel Islands and is usually the hottest place in the British Isles during the summer months.

Itinerary

SATURDAY - Depart from your chosen pick up point and travel to Poole for the ferry crossing to **Jersey**, where you will be met by your representative for the coach transfer to your hotel, with time to settle in before a four course evening meal.

SUNDAY-TUESDAY - After a delicious breakfast you are free to explore the delights of Jersey during the day. Return for evening meal. The hotel representative will be on hand in the mornings to help you plan your holiday and answer any queries that you may have.

WEDNESDAY - After breakfast depart the hotel and transfer back to Poole, where you will be met by our coach and driver to take you back to your original departure point.



Your Hotel: Norfolk Lodge Hotel, St Helier ★★★

One of St Helier's most established hotels—Norfolk Lodge is a good choice for a comfortable and relaxing stay. St Helier's town centre, shops and beaches are a 10 minute walk away.

The en suite bedrooms have TV, radio, telephone, tea/coffee making facilities and there is free Wi-Fi throughout the hotel. There is a spacious lounge bar area and an extensive sun terrace.

There is an indoor swimming pool complex and a mini gym to burn off some energy. A full English buffet breakfast is offered each morning and a freshly prepared menu each evening. A lift serves most bedrooms.

PRICE INCLUDES

- Return Coach Travel to Port
- 4 Nights Dinner, Bed & Breakfast
- Return Transfers from Port to Hotel
 - Return Ferries
- Representative in resort

FURTHER INFORMATION

Price based on 2 people sharing a room
Single Supplement: £80

Torquay

Dartmouth Cruise & Coleton Fishacre



4 STAR HOTEL
£315
 PER PERSON
4 DAYS

FRIDAY 6 – MONDAY 9 OCTOBER

Torquay is one of Britain's most popular resorts: with palm-lined promenades, an international marina, wine bars, stunning bays, a cosmopolitan atmosphere and mild climate, it's no wonder the area is known as the 'English Riviera'.

Itinerary

FRIDAY - We make our way down to Torquay stopping en route in **Newton Abbot** with time to explore and maybe have some lunch. We then continue onto the hotel with time to settle in before dinner.

SATURDAY - Today we visit **Dartmouth** a beautiful historic town situated on the west bank of the stunning River Dart in an area of outstanding natural beauty. There are plenty of activities here including, steam trains, castle, museum and many shops and restaurants. We also have a **1 hour Dartmouth river cruise** which takes in views of Bayards Cove, Kingswear, Dittisham Village, Greenway Quay along with informative and often amusing commentary.

SUNDAY - We start the day with a visit to **Brixham** which is a picturesque fishing town with a beautiful harbour. You might like to visit the Golden Hind replica ship in the harbour or the heritage museum which has free entry, browse the shops, try the restaurants and pubs or sit and relax. In the afternoon we have a visit to **Coleton Fishacre** the country home of the D'Oyly Carte family where you can travel back in time to the Jazz Age and is full of Art Deco elegance.

MONDAY - After breakfast we depart the hotel and have some free time in **Torquay** before we begin our journey homewards, arriving back in the afternoon.

Your Hotel: Belgrave Sands Hotel & Spa, Torquay ★★★★★

We are pleased to return to this luxury 4 star hotel which is located in a scenic part of Torquay, 150 yards from the beach and a short flat stroll from the harbour, town centre and theatre.

The team of dedicated chefs will bring your taste buds to life with every breakfast and six course evening meal in the Seasons restaurant and lounge using the very best locally sourced produce. Reflections Spa is a perfect place to relax and rejuvenate with a heated indoor swimming pool, fully equipped air-conditioned gym, steam room and sauna.

The elegant bedrooms are furnished to the highest quality and have TV, free Wi-Fi, tea/coffee making facilities, hairdryer, mini-fridge, robe and slippers. There is a lift to all floors.

PRICE INCLUDES

- Executive Coach Travel
- 3 Nights Dinner, Bed & Breakfast
- Porterage • Evening Entertainment
- Excursions as detailed including:
 - Entry to Coleton Fishacre
 - 1 Hour Dartmouth River Cruise

FURTHER INFORMATION

Price based on 2 people sharing a room
 Single Supplement: None on 3 rooms
 N/Trust Member Discount: £12

Weymouth

Mapperton House & a River Cruise



3 STAR HOTEL
£335
 PER PERSON
5 DAYS

SUNDAY 15 – THURSDAY 19 OCTOBER

Weymouth has beautiful golden sands sprinkled with deckchairs, safe shallow waters, a beautiful historic harbour and a majestic esplanade and beachfront and many attractions to visit. The beach is consistently recognised as one of the top ten destinations in Europe.

Itinerary

SUNDAY - We make our way to Weymouth stopping en route in **Dorchester** with time for lunch and a browse. It is a vibrant town with 8 museums, leafy riverside walks and many shops and cafes. We then continue onto our hotel, arriving with plenty of time to settle in before dinner.

MONDAY - We make our way to **Poole** today where we have a relaxing river cruise to Wareham along the picturesque River Frome. Along the way the skipper will give commentary and will moor up for around an hour in **Wareham** for a chance to look around. We then re-board the boat and head back to **Poole** with time to explore and maybe look around the historic quayside, the Old Town and the many fabulous restaurants, cafes, bistros and bars.

TUESDAY - Today is a free day to relax and explore **Weymouth** at your leisure and maybe visit the beautiful harbour or have a stroll along the promenade.

WEDNESDAY - We start the day with a visit to **Mapperton House and Gardens** which is a glorious Jacobean manor overlooking a 15 acre Italianate garden with an orangery, topiary and borders, descending ponds and an arboretum. There are outstanding views of the Dorset hills and woodlands. We continue the day with a visit to **Bridport** which is a thriving, quirky and cultural town with an eclectic mix of independent shops, cafes and restaurants.

THURSDAY - After breakfast we depart the hotel and make our way homewards with comfort stops along the way, arriving home in the afternoon.

Your Hotel: Prince Regent Hotel, Weymouth ★★★

This hotel is an attractive seafront property on Weymouth's historic esplanade with views across the bay towards the stunning Jurassic Coastline, and just a short stroll from the town centre, attractions, shops and cafes.

The comfortable coffee shop and lounge in the hotel is a great place to relax and enjoy the views. There is a games room and the bar and ballroom offers nightly entertainment. The restaurant provides a full English or continental breakfast and a three course evening meal. All en suite bedrooms have TV and tea/coffee making facilities. There is free Wi-Fi, and a lift that serves most rooms.

PRICE INCLUDES

- Executive Coach Travel
- 4 Nights Dinner, Bed & Breakfast
- Porterage • Evening Entertainment
- Excursions as detailed including:
 - Entry to Mapperton House & Gardens
 - Return River Cruise to Wareham

FURTHER INFORMATION

Price based on 2 people sharing a room
 Single Supplement: None on 4 Rooms

Bournemouth

Highcliffe Castle & A Vintage Cruise



3 STAR HOTEL
£350
PER PERSON
5 DAYS

MONDAY 30 OCTOBER –FRIDAY 3 NOVEMBER

Bournemouth is a resort with many things to do: it has a bustling high street, a wide range of cafes, restaurants and bars, a stunning coastline to explore and 2,000 acres of beautiful park and gardens. The sheltered bay offers beautiful vistas and on a clear day you can see The Needles on the Isle of Wight and Old Harry's Rock over in the Purbecks.

Itinerary

MONDAY - We make our way to our hotel in **Bournemouth** with comfort stops along the way, arriving with time to relax and settle in before dinner.

TUESDAY - We head to **Poole** today with free time to explore before our 90 minute **boat trip on the Dorset Queen**, a 1938 vintage motor yacht with a **Dorset cream tea** included. We will pass Millionaire's row, Brownsea Castle and the five islands within Poole Harbour with live commentary on everything of interest and the local area.

WEDNESDAY - We have a **free day** to explore Bournemouth or further afield at your leisure.

THURSDAY - We start today with a visit to the beautiful **Highcliffe Castle**, which is described as the most important surviving house of the romantic and picturesque architecture which flourished at the end of the 18th Century and beginning of the 19th Century. We have time to explore the Castle and it's grounds before heading to **Christchurch** for the afternoon. The historic town is situated between two rivers and is home to the largest parish church in England. You will find cobbled streets that lead to the stunning ruins of the town's castle, beautiful parks and four miles of coastline with sweeping views towards the Isle of Wight.

FRIDAY - After breakfast we bid farewell to the hotel and begin our journey home with stops along the way, arriving back late afternoon.

Your Hotel: Suncliff Hotel, Bournemouth ★★★

We are very pleased to return to this renowned three star, seafront hotel, with a well-deserved reputation for excellent service and good fresh food. It offers guests total relaxation and is only a few minutes' walk from Bournemouth's vibrant centre with its cafe society, superb shopping and beautiful gardens. Many of the en suite bedrooms offer stunning sea views, balconies & terraces, and all have TV, hair dryer, & tea/coffee making facilities.

There are plenty of public areas where you can relax, enjoy a pot of tea, cocktail or light lunch. The Atlantis Restaurant offers a warm atmosphere and cuisine cooked from local, fresh produce, a three course dinner with choice of menu and a full hot & cold buffet breakfast. The indoor leisure complex offers an indoor swimming pool and sauna. Lift to all floors.

PRICE INCLUDES

- Executive Coach Travel
- 4 Nights Dinner, Bed & Breakfast
- Porterage • Tea/Coffee on arrival
- 2 Nights Evening Entertainment
- Excursions as detailed including:
 - Entry to Highcliffe Castle
- Dorset Queen boat trip & cream tea

FURTHER INFORMATION

Price based on 2 people sharing a room
Single Supplement:
None on 5 rooms

Eastbourne

Turkey & Tinsel



3 STAR HOTEL
£340
PER PERSON
5 DAYS

TUESDAY 7-SATURDAY 11 NOVEMBER

Eastbourne, of Saxon origin, is an unspoilt elegant Victorian seaside resort. It has one of the top sunshine records in the UK and award-winning beaches. Take a stroll along the palm tree-lined promenade, explore the pretty gardens, enjoy the seafront heritage and see the cosmopolitan harbour. Eastbourne has something for everyone.

Itinerary

TUESDAY - 'CHRISTMAS EVE' - We will make our way to our hotel in Eastbourne stopping en route in **Salisbury** with time to explore this beautiful Cathedral City. We arrive at the hotel with time to settle in before dinner followed by bingo and live entertainment.

WEDNESDAY - 'CHRISTMAS DAY' - After breakfast we take a scenic drive to **Brighton** where we have plenty of time to explore this treasure trove of things to do and places to go. You could visit the Palace Pier, Brighton Marina, Sea Life centre and not forgetting the British Airways i360 which glides up to 450ft in the air giving panoramic breath-taking views. This evening we have Christmas dinner with all the trimmings and a visit from a special guest!

THURSDAY - 'BOXING DAY' - Today you have a free day in **Eastbourne** to relax and explore at your leisure. In the evening we have dinner followed by bingo and live entertainment.

FRIDAY - 'NEW YEAR'S EVE' - After breakfast we board the coach and head to **Hastings** for some time to browse before we continue on to the charming town of **Battle**, which grew up around Battle Abbey. In 1066 the area witnessed the most celebrated confrontation on English soil—The Battle of Hastings. Don't forget to join in with 'Auld Lang Syne'

SATURDAY - After breakfast we depart the hotel and begin our journey home with stops along the way, arriving back late afternoon.

Your Hotel: Imperial Hotel, Eastbourne ★★★

This Victorian hotel is ideally situated just a stone's throw from the promenade and bandstand, perfect for a lovely stroll. It offers comfortable accommodation, relaxing lounge areas and the Majestic restaurant where we will start the day with a hearty breakfast and in the evening enjoy a dinner with choice menu.

Entertainment is provided on most evenings in the Ballroom.

All en suite bedrooms have TV with radio channels, telephone, hairdryer and tea/coffee making facilities. All rooms are accessible by lift. Free Wi-Fi.

PRICE INCLUDES

- Executive Coach Travel
- 4 Nights Dinner, Bed & Breakfast
 - Porterage
- Festive Entertainment
- Excursions as detailed

FURTHER INFORMATION

Price based on 2 people sharing a room
Single Supplement:
None on 4 Rooms

Lights of London



4 STAR HOTEL
£275
PER PERSON
3 DAYS

FRIDAY 17 – SUNDAY 19 NOVEMBER

London is a diverse and exciting city with some of the world's best sights, attractions and activities. With so much to do from a walk in the park and free museums to famous attractions, award winning performances and amazing shopping you're sure to enjoy the weekend.

Itinerary

FRIDAY - We travel to our hotel in Central London, stopping en route with time for lunch, before arriving at the hotel to settle in and relax. You have the evening free to explore the sights.

SATURDAY - Today after breakfast you have the day free to explore London at your leisure.

SUNDAY - After breakfast, we depart our hotel and your driver will drop you in London's Park Lane for another opportunity to go shopping or sightseeing. We finally depart London at 4.00pm, arriving back mid evening.



Your Hotel: Copthorne Tara Hotel, London ★★★

The Copthorne Tara Hotel London Kensington is perfectly situated in a quiet corner of the Royal Borough of Kensington & Chelsea, and offers convenient access to other areas of London, such as the popular districts of Knightsbridge and Notting Hill, plus several shops and restaurants.

All en suite bedrooms have tea and coffee making facilities, TV, radio and alarm, hairdryer, mini fridge, iron and ironing board, free Wi-Fi and telephone.

There are two restaurants which offer freshly cooked meals and snacks, and a bar and lounge in which to relax. There is a lift to all floors.

PRICE INCLUDES

- Executive Coach Travel
- 2 Nights Bed & Breakfast
- Excursions as detailed

FURTHER INFORMATION

Price based on 2 people sharing a room
Single Supplement:
None on 3 rooms
then £115

'All Inclusive' Blackpool



3 STAR HOTEL
£395
PER PERSON
5 DAYS

SUNDAY 15 – THURSDAY 19 OCTOBER

Blackpool is a large town in Lancashire and since the 1800s it has been Britain's most popular resort. With an abundance of award-winning attractions, including the Tower, The Golden Mile, Pleasure Beach and numerous theatres and bars, it provides entertainment both day and night for everyone.

Itinerary

MONDAY - We make a leisurely journey to **Blackpool** with comfort stops and time for lunch along the way, arriving at the hotel with a chance to settle in before our dinner.

TUESDAY - After breakfast we head to **Liverpool** for the day where you are free to explore the exciting City. Here you will find seven museums, Britain's largest Cathedral, the Royal Albert Dock with many fine heritage attractions, the ferry cross the Mersey boat with views of the famous waterfront plus much more.

WEDNESDAY - Today we have a free day in **Blackpool** with lunch included at the hotel between 1pm and 2pm. There are plenty of attractions to explore here including the World famous Blackpool Tower, Tower Ballroom, Tower Circus, Dungeons and the Tower Eye to name but a few.

THURSDAY - Today we spend the day in **Southport** situated on the Sefton coast where you might like to take a stroll around the 17 acre Kings gardens or blow the cobwebs away with a walk to the end of the historic pier and enjoy the train ride back to the entrance. The day is yours to do as much or as little as you wish!

FRIDAY - After breakfast we depart the hotel and make our way to **Webbs of Wychbold** with time for a look around and maybe have some lunch. We then continue our journey homewards, arriving back early evening.

Your Hotel: Doric Hotel, Blackpool ★★★

We are pleased to return to the Doric Hotel which is one of Blackpool's leading family run hotels. It is situated on the prestigious Queens Promenade with breath-taking views over the Irish Sea.

Entertainment is provided every evening, and complimentary leisure facilities include heated indoor swimming pool, sauna, steam room and spa. Breakfast and evening meal will be served in the restaurant by the professional and friendly waiters and waitresses and lunch/packed lunch is included on Tuesday, Wednesday and Thursday.

All comfortable and well maintained en suite bedrooms have TV, radio, tea/coffee making facilities and hair dryer. There is a lift to all floors.

PRICE INCLUDES

- Executive Coach Travel
- 4 Nights Dinner, Bed & Breakfast
- Lunch/Packed Lunch on 3 Days
- Complimentary Tea/Coffee 24/7
- Selected brand drinks included 12noon-10pm on 3 Days and from 3pm on arrival day
- Evening Entertainment
- Excursions as detailed

FURTHER INFORMATION

Price based on 2 people sharing a room
Single Supplement:
None on 4 rooms

Llandudno Turkey & tinsel



MONDAY 4 –FRIDAY 8 DECEMBER

The celebrated Victorian seaside town of **Llandudno** attracts visitors all year round and is situated on a sweeping sandy bay with an impressive curved esplanade, Victorian pier and the mountains of Snowdonia providing a stunning backdrop.

Itinerary

MONDAY - We make a leisurely journey to our hotel in **Llandudno** with comfort stops and time for lunch along the way, arriving at the hotel with time to relax before dinner and entertainment.

TUESDAY - 'CHRISTMAS EVE' - After breakfast we board the coach and make our way to the **National Slate Museum** located in the Victorian workshops built in the shadow of Elidir Mountain, site of the vast Dinorwig quarry. Here you can travel into the past of an industry and a way of life that has chiselled itself into the very being of the country.

WEDNESDAY - 'CHRISTMAS DAY' - A free day to relax and explore **Llandudno** at your leisure. **Lunch is provided at the hotel** and maybe there will be a visit from Father Christmas. In the evening we have a Christmas dinner with all the trimmings followed by entertainment.

THURSDAY - 'BOXING DAY' - We spend the day in **Chester** with time to explore the Christmas Market with over 70 stalls selling gifts, arts, crafts, stocking fillers and much more. The city has the most complete city walls in Britain and in the centre of the city you will find unique historic structures offering some of the best independent shops, restaurant and fascinating historic tales.

FRIDAY - After breakfast we depart the hotel and make our way homewards with comfort stops en route.

Your Hotel: Hydro Hotel, Llandudno ★★★

This hotel is ideally situated on the seafront just a short walk from Llandudno's wonderful shops, Pier, tree lined streets and the Happy Valley gardens.

All bedrooms are comfortable and en suite with tea/coffee making facilities, hairdryer and freeview TV with radio channels.

The restaurant offers our table served full Welsh Breakfast with Continental options available and our three course dinner followed by tea and coffee. There is a games room with a snooker table whilst the 'Looking Glass' bar is relaxing with stunning views across the bay. Evening entertainment is provided and there is a dance floor to boogie the night away! The hotel has Wi-Fi and a lift.

PRICE INCLUDES

- Executive Coach Travel
- 4 Nights Dinner, Bed & Breakfast
- Festive Entertainment
- 1 Lunch included at Hotel
- Excursions as detailed

FURTHER INFORMATION

Price based on 2 people sharing a room
Single Supplement: £36
Seaview Supplement: £20 P/P

Weston-super-Mare Turkey & Tinsel



MONDAY 11 –FRIDAY 15 DECEMBER

Weston-super-Mare has Victorian history and a stunning pier and very few towns can say their beachfront is so close to the town centre, and it is mostly flat with plenty to do whatever the weather.

Bristol is a quirky city with plenty to do in a series of districts, each with its own unique character and charm. There's shopping, the SS Great Britain, Aerospace Bristol, The Harbourside and the Cathedral plus much more.

Itinerary

MONDAY - We make our way to our hotel with comfort stops and time for lunch along the way, arriving for a welcome tea or coffee and plenty of time to relax and settle in before our dinner.

TUESDAY - 'CHRISTMAS EVE' - Today we head to **Cheddar Village** which boasts ancient architecture including the remains of a saxon palace, old market cross and Minster Church as well as some charming gifts shops. We then take a scenic drive through the stunning Gorge to the City of **Wells** where we have time for lunch and a browse.

WEDNESDAY - 'CHRISTMAS DAY' - We have the day free to relax and explore **Weston-super-Mare** at your leisure. You might like to visit the Grand Pier, discover the history of the town at Weston Museum (free entry) or visit the helicopter museum with over 100 exhibits in its all weather undercover hanger. In the evening we have a pre-dinner sherry and entertainment after dinner. You might even get a visit from Father Christmas!

THURSDAY - We spend today in **Bristol** with time to explore, have lunch and maybe do a spot of Christmas shopping. You might like to visit the aquarium, Cathedral, Brunel's SS Great Britain, the museum and art gallery or browse the Christmas market.

FRIDAY - After breakfast we depart the hotel and head to **Clarks Village** for some retail therapy and maybe a chance for some lunch.

Your Hotel: Smiths Hotel, Weston-super-Mare ★★★

This is a family run hotel which occupies a prime position on the beautiful seafront just a five minute walk from the Grand Pier.

The spacious, comfortable and stylish bedrooms are all en suite with freeview TV, tea/coffee making facilities, hairdryer and Wi-Fi. We can enjoy a welcome tea or coffee on arrival and the restaurant provides our hearty breakfast and evening meal prepared using the best ingredients and served by the friendly staff. The bar lounge is a great place to relax with lovely views over Weston bay and Breaun Down. There will be live entertainment on three evenings and the hotel has a lift.

PRICE INCLUDES

- Executive Coach Travel
- 4 Nights Dinner, Bed & Breakfast
- Welcome tea/coffee
- Festive Entertainment
- Excursions as detailed

FURTHER INFORMATION

Price based on 2 people sharing a room
Single Supplement: None on 5 rooms



BCH ABTOT TRADING CHARTER (& BOOKING CONDITIONS) - Filers Travel Limited of Slade Lodge, Slade Road, Ilfracombe, Devon, EX34 8LB



1. FINANCIAL PROTECTION

Your contract is with Filers Travel Limited of Slade Lodge, Slade Road, Ilfracombe, Devon, EX34 8LB. When you book a holiday with us, which does not include a flight, the money you pay us for the booking will be protected by Bonded Coach Holidays (BCH) and the Association of Bonded Travel Organisers Trust Limited (ABTOT), this is a Government approved consumer protection scheme. The scheme will also ensure your repatriation in the event the company becomes insolvent. Our Trading Charter and Booking Conditions set out clearly and simply the responsibility we have to you and in turn, you have with us, when a contract is made. Please see the Consumer Guarantee at www.bch-uk.org. There is no financial protection if you purchase just transport or accommodation-only from us. We fully comply with the Package Travel and Linked Travel Arrangements Regulations 2018. The combination of travel services offered to you is a package holiday within the meaning of the Regulations. Therefore, you will benefit from all rights applying to package holidays. Filers Travel Limited will be fully responsible for the proper performance of the holiday and providing assistance if you are in difficulty. Your key rights will be in the details of the tour which will be provided prior to booking.

2. BOOKING AND PAYMENT

When a booking is made, the 'lead name' on the booking guarantees that he or she is 18 or over and has the authority and accepts on behalf of the party the terms of these booking conditions and pays the deposit indicated in the brochure and as confirmed in the pre-contract information. After we receive your booking and all appropriate payments, if the arrangements you wish to book are available, we will send you or your booking agent a confirmation invoice within 14 days. This confirmation will include any special requests we have agreed. All monies paid to your booking agent are held by them on your behalf until we issue our confirmation invoice, thereafter your booking agent holds the money on our behalf. A binding agreement will come into existence between us when we dispatch this invoice to the 'lead name' or your booking agent. Please check the confirmation carefully to ensure all the information is correct. This contract is governed by English Law, and the jurisdiction of the English Courts. Single occupancy of rooms, when available, may be subject to a supplementary charge and these will be shown in the brochure. You can book by paying a deposit for each person named on the booking, but our commitment is always conditional upon the balance being paid as below.

Deposit £50.00 per person.

The balance of the price of your holiday must be paid at least 8 weeks before your departure. If you book within our balance due period, you will need to pay the total holiday cost at the time of booking. If the balance is not paid in time, we reserve the right to cancel your holiday, retain your deposit, and apply the cancellation charges set out in the paragraph below. The date of cancellation will normally be the date we receive your written confirmation that you intend to cancel or 15 days after the balance due date, whichever comes first.

Where optional items are purchased as part of the holiday, these are payable on the balance due date except where items, such as theatre tickets, have been specifically purchased for you. In this case the cost will be payable at a separate date notified to you and will not normally be refunded unless we obtain a refund from the supplier we use.

3. BROCHURE ACCURACY

Although Filers Travel Limited make every effort to ensure the accuracy of the brochure information and pricing, regrettably errors do sometimes occur. You must therefore ensure you check the price and all other details of your holiday with us at the time of booking and when you receive our confirmation invoice.

4. OUR PRICING POLICY

Filers Travel Limited endeavour to ensure that the most up to date and correct prices are shown in our brochure. Occasionally, an incorrect price may be shown, due to an error. When we become aware of any such error, we will endeavour to notify you at the time of booking (if we are then aware of the mistake) or as soon as reasonably possible. We reserve the right to cancel the booking if you do not wish to accept the price which is applicable to the holiday. Local Authorities in many towns and cities throughout Europe have introduced new tourist taxes which must be paid directly to the hotel by all guests in person. These taxes are not included in our prices, but we will notify you when applicable.

Holiday prices include all travel, hotel accommodation and meals as specified in the holiday description and VAT payable in the UK where applicable. The price of the holiday will not be subjected to any surcharges except those arising from exchange rate changes, transportation including the price of fuel, air & ferry operator fares and tolls, embarkation or disembarkation fees at terminals, duties and taxes (including the rate of VAT). Even in these cases we will absorb the cost equivalent to cost of the first 2% of the holiday price. Amounts more than this plus £1 administration fee and Travel Agents commission will be surcharged to you. If this means the total cost of the holiday increases by more than 8% then you are entitled to cancel your holiday and receive a full refund of all monies paid except any insurance premium and amendment charges. We will communicate the options with you either through email or letter, with a reminder if necessary. If you exercise the right to cancel, we must receive written notice within 20 days of the date of the surcharge invoice. The currency exchange rate used in the holiday costings are based on rates as at February 2021.

5. IF YOU CHANGE YOUR BOOKING

If, after our confirmation has been issued, you wish to change to another of our holidays or change departure date, we will do our utmost to make the changes, but we cannot guarantee to do so. However, notification must be received in writing at our offices from the person who signed the booking form, at least 8 weeks before departures. This must be accompanied by a payment of £10 to cover our administrative costs, plus costs we incur in making the amendment. Alterations cannot be made within 8 weeks of departure and any such request for an alteration will be treated as a cancellation of the original booking and will be subject to the cancellation charges set out in paragraph below. Some arrangements cannot be changed without paying a cancellation charge of up to 100% of the ticket cost.

6. TRANSFERRING YOUR BOOKING

You can transfer your booking to somebody else, but the person must satisfy all the conditions of the holiday and you must inform us either by letter or email no less than 7 days before departure. This transfer will cost £20 plus reasonable costs to make the transfer. You will remain responsible for ensuring payment before the balance due date. This is in addition to (and does not affect) the separate liability of the transferee to us.

7. IF YOU NEED TO CANCEL YOUR HOLIDAY

You or any member of your party, may cancel your holiday at any time provided the cancellation is made by the person signing the booking form and is communicated to us in writing via the office who made your original booking. You must pay cancellation charges to cover our administration costs and to compensate for the risk of us not reselling the holiday. If the holiday is resold a refund will be made. Your cancellation will take effect from the date on which we or our agent receive your written confirmation of your cancellation. You must also return any tickets or vouchers you have received. A reduction in room occupancy may increase the charges for the remaining passengers by the application of supplements for low occupancy of rooms. Where bought in supplies, such as ferries, hotel accommodation etc have been bought in on your behalf, and where the terms and conditions of the supplier are non-refundable, these products will be charged to you at the full retail rate. If this applies, the non-refundable items will be deducted from your holiday costs and the following scale of charges will be applied to the remainder:

Period before departure within which written cancellation of package price is received	Amount of cancellation Charge as a % of total package cost
More than 56 days	Deposit only
55 - 49 days	30% or Deposit, if greater
48 - 22 days	50%
21 - 8 days	70%
7 - 1 days	90%
Departure day or later including voluntary termination during the package.....	Total package cost

You may cancel your holiday without paying any termination fee before the start of the holiday, in the event of unavoidable and extraordinary circumstances occurring at the place of destination or its immediate vicinity, for instance, if there are serious security problems at the destination which are likely to affect the package.

8. ALTERATIONS TO YOUR HOLIDAY BY US

We hope that we will not have to make any change to your holiday but, because our holidays are planned many months in advance, we sometimes do need to make minor changes. We reserve the right to do this at any time. We will let you or your booking agent know about any important changes as soon as possible, including the minimum number of passengers required on the trip. If after booking, and before departure, we make a major change to your holiday, you will have the option of withdrawing from the holiday without penalty or transferring to another holiday without any charge. In either case, we will pay you compensation, according to the scale set below. A major change includes the time of your departure or return time by more than 12 hours, a change in departure point, location of resort or type of hotel, a change in cross channel travel, or specification of the coach. If we tell you about any of these changes after we have confirmed your holiday booking (other than force majeure), you may either:

- accept the new arrangements offered by us; or
- accept a replacement holiday from us of equivalent or similar standard and price (at the date of the change), if we can offer you one; or
- cancel your holiday with us and receive a full refund of all monies.

Either way, we will pay you compensation, using the Compensation table shown,

Period before departure in which significant change is notified to you or your agent	Amount per person
More than 42 days	Nil
29 to 42 days	£10
15 to 28 days	£15
8 to 14 days	£20
0 to 7 days	£25

IMPORTANT NOTE Compensation will not be payable if the holiday is cancelled because the number of persons booked is less than the number required, or for events beyond our control, which include: war, threat of war, riots, civil disturbances, terrorist activity and its consequences, industrial disputes, natural and nuclear disasters, fire, epidemics, health risks and pandemics, unavoidable and unforeseeable technical problems with transport for reasons beyond our control or that of our suppliers; hurricanes and other actual or potential severe weather conditions and any other similar events. You are also advised to check with The Foreign and Commonwealth Office Advice Unit regularly at www.fco.gov.uk/travel prior to travel.

All holidays operate if the minimum number of participants is met. However, in no case will we cancel your holiday less than 4 weeks before the scheduled departure date, except where you have failed to pay the final balance or because of force majeure (force majeure means an event which we or the suppliers of the services in question could not foresee or avoid and is therefore beyond our control).

9. OUR RESPONSIBILITY TO YOU

We accept responsibility for ensuring the holiday which you book with us is supplied as described in our publicity material and the services offered reach a reasonable standard and if you are in difficulty, we will assist you. If any part of our holiday contract is not provided as promised, you may terminate the contract without paying a termination fee and we will pay you appropriate compensation if this has affected your enjoyment of your holiday. We will, however, not be liable if there are any unforeseeable or unavoidable actions of a third party not connected with our travel services, or there were unavoidable or extraordinary circumstances, or the lack of conformity is due to

a traveller in the party. We accept responsibility for the acts and/or omissions of our employees, agents and suppliers except where they lead to death, injury or illness. Our liability in all cases shall be limited to a maximum of twice the value of the original holiday cost (not including insurance premiums and amendment charges). We accept responsibility for death, injury, or illness caused by the negligent acts and/or omissions of our employees or agents together with our suppliers and sub-contractors, servants and/or agents of the same whilst acting within the scope of, or during their employment in the provision of your holiday. We will accordingly pay to our clients such damages as might have been awarded in such circumstances under English Law. In respect of carriage by air, sea, tunnel and rail and the provision of accommodation our liability in all cases will be limited in the manner provided by the relevant international convention. If we make any payment to you or any member of your party for death or personal injury or illness, you will be asked to assign to us or our insurers the rights you may have to act against the person or organisation responsible for causing the death, personal injury or illness. This clause does not apply to any separate contracts that you may enter for excursions or activities during or outside of your holiday. If you or any member of your party suffer death, illness or injury whilst overseas arising out of an activity which does NOT form part of your holiday, we may offer guidance and where legal action is contemplated and you want our assistance, you must obtain our written consent prior to any proceedings (We limit the cost of our assistance to you or your party to £5,000 per party)

10. IF YOU HAVE A COMPLAINT

If you have a problem during your holiday, please inform your Tour Manager, your driver or the relevant supplier/resort representative immediately who will endeavour to put things right. If your complaint cannot be completely resolved locally, you must complete a Holiday Report Form which can be obtained by your driver or local representative, which you should keep. Our contact number, for unresolved complaints will be our office number on 01271 863819 (open in office hours) If you remain dissatisfied please follow this up within 14 days of your return home by writing to Filers Travel Limited giving your original booking reference number and all other relevant information, including the reference of the Holiday Report Form. It is therefore a condition of this contract that you communicate any problem to the supplier of the services in question AND to our representative whilst in resort and obtain a written report form. If you fail to follow this simple procedure, we cannot accept responsibility as we have been deprived of the opportunity to investigate and rectify the problem. Should you wish to pursue the complaint further, BCH/ABTOT have an Alternative Dispute Resolution scheme and full details are available from them. Please contact them at ABTOT 117 Houndsditch London EC3A 7BT

11. OUR COACHES

We will always use our reasonable endeavours to provide a coach to the specification in our brochure or advert but reserve the right to substitute an alternative vehicle should there be unforeseen circumstances. There is a seating plan but, in some cases, operational reasons may require a coach with a different configuration. We reserve the right to alter a coach seating plan and allocate seats other than those booked. Single passengers may be required to share a double seat with other single passengers. When your booking is confirmed, you will be offered the best seats that are available at that time. If you feel that you require two seats, then these must be booked and paid for in advance, at the time of booking. If you fail to do this and it transpires that the seat allocated to you is insufficient for your needs and there is no alternative seating available, then you will be refused access to the coach and any payments made will be liable to forfeiture.

Specific seats will not be allocated on coaches operating a feeder service between joining points and main holiday departure points or on coaches that carry out transfers between airports, seaports etc.

12. HOTEL FACILITIES

Some hotel facilities and entertainment may be withdrawn for routine maintenance or be subject to seasonal availability and provision of the facilities cannot be guaranteed. Single occupancy of rooms may be subject to a supplementary charge.

13. HEALTH AND SAFETY

In some foreign countries, standards of infrastructure, safety and hygiene may be lower than those to which we are accustomed in the UK. You should therefore exercise greater care for your own protection. There may be countries that we visit that have special medical requirements for tourists. These regulations are subject to change and our clients are responsible for complying with entry and current health requirements. If you are not sure of the health requirements for the country you are visiting, you are advised to check with your own GP before travelling. You are also advised to refer to the Department of Health leaflet "Health Advice for Travellers".

Some people may be at risk from discomfort or deep vein thrombosis (DVT) if they remain immobile on a journey for a long period. If you are planning to undertake a journey of more than three hours, you should consult your doctor, if you have ever had DVT, pulmonary embolism, a family history of clotting conditions, cancer or treatment for cancer, stroke, and heart or lung disease or if you have had major surgery in the past three months.

We reserve the right to refuse any booking in the absence of a doctor's certificate confirming that you are fit to travel. Where we provide comfort stops you are encouraged to walk around. Exercise reduces any discomfort, which may be caused by periods of immobility.

NO SMOKING is allowed on our coaches (including E-Cigarettes) and we do not allow pets or any other animals, although we accommodate registered assistance dogs, but not on overseas holidays.

14. TRAVEL DOCUMENTS, ITINERARIES, PICK-UP POINTS AND PASSPORTS

For all Continental holidays, you will require a full 10-year British Passport (machine readable) valid for a further 6 months after your holiday. If you do not hold a full British Passport or have any doubts about your status as a resident British subject, you must check with the Embassies or Consulates of the Countries to be visited to confirm the Passport or visa requirements when you book. We cannot accept responsibility if passengers are not in possession of the correct travel documents. For full details on passport requirements, please contact 'the identity and passport service' on 0300 222 0000 (www.direct.gov.uk)

You are responsible for ensuring you are at the correct departure point, at the correct time and with the correct documents. Filers Travel Limited reserve the right to modify itineraries to conform with requests from competent authorities both within the UK and abroad.

Excursions which are included in the cost of your booking are detailed on the brochure page and refunds will not be made for excursions not taken. Optional excursions booked and paid for in resort do not form part of your booking. Admission fees to buildings may not be included in the price of the holiday, please check.

15. SPECIAL REQUESTS

All special needs and requests, if agreed, should be entered on the booking form and be included in the confirmation of the holiday. **These cannot be guaranteed** except where confirmed as part of our holiday commitment to you and are detailed on your holiday booking confirmation. We are keen to ensure that we plan the arrangements for your holiday so that special needs and requests can be accommodated as far as possible. If you will need assistance or may be unable to fully enjoy all aspects of your holiday you must tell us in advance so that we can maximise your enjoyment of the holiday. We will need to know if you will need special facilities in the hotel, taking part in the excursions or have difficulty boarding and travelling on the coach or other means of transport. Before booking your holiday, you should be sure that you and your party are both physically and mentally capable of completing the itinerary. If you need advice or further information either you or your booking agent should contact Filers Travel Limited. If you will require a special diet please tell us at the time of booking, or as soon as you are medically advised, together with a copy of the diet.

16. PASSENGERS WITH DISABILITIES

We want everyone to enjoy our travel arrangements. We are happy to advise and assist you in choosing a suitable holiday. But, as some of the accommodation and resorts featured may not cater for even minor disabilities, it is important that, when booking, you advise us of any disability, specific need or complex need you may have and any special requirements that will make sure the holiday is suitable. If a passenger requires personal assistance (for example, assistance with feeding, dressing, toileting, mobilising) then this passenger must travel with an able-bodied companion or carer and written confirmation that such assistance will be provided for the entirety of the holiday is required at the time of booking. Coach drivers/Tour Managers are unable to provide such assistance.

IMPORTANT

You must tell us if you have an existing medical condition, disability or complex need that may affect your holiday or other group members' enjoyment of it before you book your holiday. We reserve the right to request a doctor's certificate confirming the passenger is fit to travel. If, in our reasonable opinion, your chosen holiday is not suitable for your medical condition or disability, we reserve the right to refuse your booking. You are responsible for bringing with you the proper clothing and equipment, which we advise you about in our printed trip information. We want you to enjoy your holiday and will help you select an appropriate trip.

17. PASSENGER BEHAVIOUR

We want all our customers to have a happy and carefree holiday. You are responsible for your behaviour and hygiene and the effect it may have on others. If you or any other member of your party is abusive, disruptive or behaves in a way that could cause damage or injury to others or affect their enjoyment of their holiday or which could damage property, we have the right to terminate your contract with us and we will have no further liability or obligation to you. The coach driver/representative, ship's captain, or authorised official is entitled to refuse you boarding if in their reasonable opinion you are unacceptably under the influence of drink or drugs or you are being violent or disruptive. If you are refused boarding on the outward journey, we will regard it as a cancellation by you and we will apply cancellation charges. If on your return journey, we have the right to terminate the contract with you. We also request that mobile telephones are not used on the coach.

18. TRAVEL INSURANCE

We strongly advise that you take out personal travel insurance for the trip. We have arranged comprehensive travel insurance with P J Hayman & Company Ltd, who we act as an introducer to and details can be found in our brochure. You may use an alternative insurer, but you must advise us. The insurance should cover medical and repatriation costs, personal injury, loss of baggage and cancellation charges. If you do not have adequate insurance and require our assistance during your holiday, we reserve the right to reclaim from you any medical repatriation or other expenses which we may incur on your behalf which would otherwise have been met by insurers. You must advise us if you use an alternative insurer, the policy number and 24-hour contact number.

19. LUGGAGE

Please restrict your luggage to a suitcase weighing no more than 15kgs per person. We cannot accept responsibility for loss or damage to luggage unless through our negligence. Please do not leave valuable items in your suitcase when left on the coach. Please contact us for our policy on mobility scooters.

20. GENERAL DATA PROTECTION REGULATIONS

We comply with the GDPR 2018 Regulations, our data controller is Filers Travel Limited and our data protection policy can be found at Filers Travel Limited or you can request a copy from The Office Manager, Filers Travel Limited, Slade Lodge, Slade Road, Ilfracombe, Devon, EX34 8LB.

21. EMERGENCY CONTACT

Our emergency contact details are Tel: 07968 599323 / 07977 036446 / Email: info@filers.co.uk

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Enjoy the experience



Contact us for our 2023 Day Tours Brochure

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