



Enjoy the experience



Coach Holidays & Day Excursions 2022



“ Our aim is to continue to offer a great collection of coach holidays direct from your local area to destinations within the UK - all at Great Value For Money ”

Personal, Friendly Service -

If you have travelled with us before, you will already know how good our service really is—we try that little bit harder and pride ourselves on the high standards provided by both our administrative staff and by the coach drivers who are so important to your holiday enjoyment. From the moment you make your first enquiry to the day you return we will offer you **service second to none.**

Great Drivers -

We are proud of our coach drivers, most of whom have worked with us for many years. They will help you make the very most of your holiday, they have years of experience behind the wheel - they will look after your every need and you couldn't be in safer hands. Our customers tell us that our drivers really make their holiday extra special consistently rating them as excellent, for their **friendliness, professionalism and tour knowledge.**

Executive Coaches -

Our fleet of executive coaches all have reclining seats, seat belts, toilet, video or DVD, radio, drinks facilities, air-conditioning or forced air, PA System and all are maintained to a very high standard in our own workshop

Coach Touring at its Best - sit back relax and enjoy -

There's something truly wonderful about a coach touring holiday. Settle into your armchair-style seat, unwind and enjoy the constantly changing panoramas from the comfort of your unique vantage point. You'll soon get to know your holiday companions and our carefully planned itineraries mean there's always something to look forward to.

Enjoy the Experience

Groups

Whatever your holiday plans, we can handle all the arrangements for parties of ten or more people - professionally, quickly and free from expense and worry. If you organise or belong to a club, group or society, you and your fellow group members can save money or qualify for free place offers.

The Confederation of

Passenger Transport UK



We are a member of CPT, which is the UK's leading Trade Association representing the interests of bus and coach operators. CPT is recognised by Government as the voice of the industry whilst also being the focus for consultation on national and European legislation, local regulations, operational practices and engineering standards.

Financial Security

Filers Travel are members of the Bonded Coach Holiday Group of the Confederation of Passenger Transport UK Ltd. This is a government approved consumer protection scheme. This ensures that in relation to the coach package holidays described in this brochure (or website) that the clients' monies are protected by a Bond which may be called upon in the unlikely event of the Member's Insolvency. Clients are recommended to inspect the current membership certificate at our registered office or alternatively go to www.bch-uk.org or telephone 0207 240 3131 to confirm current membership. Your attention is also drawn to the Bonded Coach Holiday Group Trading Charter that will apply to these coach package holidays.



There is no requirement for Financial Protection on day trips and none is provided.

Our Commitment

Is to treat you as we ourselves would like to be treated - not as a mere member of a group but as individuals with individual needs. That is why our drivers and office staff always go the extra mile to ensure you have the best possible holiday.

Gift Vouchers

Make a great present for that special occasion. Our vouchers can be used to pay for holidays and day tours in part or in whole. Please ask for details.

Loyalty Discount

Should you book more than one holiday from this brochure we will be pleased to offer the following discounts:

2nd Holiday - £10 discount per person

3rd or more Holiday - £15 discount per person

Booking is easy

Our office is open between 9am and 5pm each weekday. We will be happy to answer any questions you may have and take care of all the booking arrangements for you over the phone.

Call our office staff on:

01271 863819 / 862935 / 867040

Filers Travel Ltd Slade Lodge,
Slade Road, Ilfracombe, Devon EX34 8LB

Email: info@filers.co.uk **Website:** www.filers.co.uk

DATE	TOUR	NO. OF DAYS	PAGE
1 April	FALMOUTH - WINTER WARMER & THE JAMAICA INN	5	4
10 April	GREAT LITTLE TRAINS OF THE ISLE OF MAN	5	5
15 April	EASTER IN JERSEY	5	5
29 April	EASTBOURNE HOUSES, GARDENS AND A STEAM TRAIN	5	6
6 May	SOUTH DEVON & ROUND ROBIN DELIGHTS	4	6
15 May	BOGNOR REGIS - PETWORTH HOUSE, TANGMERE & AMBERLEY	7	7
26 May	NEWQUAY, EDEN PROJECT & BODMIN JAIL	5	7
5 June	CRICCIETH RAILWAYS & PORTMEIRION	7	8
15 June	LLANDUDNO & CHESTER, HIDDEN GARDENS & A CRUISE	5	8
20 June	BOURNEMOUTH - KINGSTON LACY, VINTAGE CRUISE & STEAM TRAIN	5	9
1 July	THAMES TALES - FOUR CRUISES & A RIVER	4	9
15 July	HAMPTON COURT PALACE, CRUISE & STRAWBERRY HILL HOUSE	3	10
6 August	NORFOLK DELIGHTS - STEAM BOATS, TRAINS & SIGHTS	5	10
1 September	WONDERFUL WEYMOUTH & DORSET DELIGHTS	5	11
5 September	ISLE OF WIGHT & VENTNOR GARDENS	5	11
12 September	BOURNEMOUTH & THE NEW FOREST	5	12
3 October	JERSEY	5	12
16 October	LAKELAND AUTUMN DELIGHTS	5	13
3 November	EASTBOURNE TURKEY & TINSEL	5	13
14 November	PORTHCAWL TURKEY & TINSEL	5	14
25 November	LONDON & AN AFTERNOON TEA	2	14
2 December	TENBY FESTIVE SPARKLE WEEKEND	4	15
9 December	TORQUAY & SOUTH DEVON LUXURY TURKEY & TINSEL	4	15
	DAY TOURS		16-17

Main Departure points

- **COMBE MARTIN** - Pack of Cards • **ILFRACOMBE** - High Street Service Station
- **BRAUNTON** - Opposite The George • **BARNSTAPLE** - Old Town Station, North Walk
- **NORTHAM** - War Memorial • **BIDEFORD** - Kingsley Statue • **YELLAND** - Pottery Lane, Bus Stop
- **FREMINGTON** - Opposite The New Inn • **BICKINGTON** - Garage • **STICKLEPATH** - The Wrey Arms
- **SOUTH MOLTON** - The Square • **TIVERTON** - Morrison's Bus Stop • **CULLOMPTON** - Services J28 / M5
- **JUNCTION 27 / M5** - Service Station • **WELLINGTON** - Junction 26 / M5 • **TAUNTON** - BP Garage, J25 / M5
- **BRIDGWATER** - Huntsworth Services, J24 / M5 • **BRISTOL** - Gordano Services M5

For Bookings and Enquiries please call us on:

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Email: info@filers.co.uk www.filers.co.uk

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Falmouth

Cornish Winter Warmer & The Jamaica Inn



3 STAR HOTEL
£299
PER PERSON
5 DAYS

FRIDAY 1 - TUESDAY 5 APRIL

Falmouth has the world's third largest natural deep-water harbour and is framed by Areas of Outstanding Natural Beauty along the Helford and Fal Rivers and the Roseland Peninsula.

The towns of **St Ives** and **Padstow** both have much to offer in all weathers, and the city of **Truro** with its striking gothic Cathedral certainly won't disappoint.

Itinerary

FRIDAY - Today we make our way to our hotel in Falmouth, stopping en route at the **Jamaica Inn**, where you will find the UK's largest collection of Cornish historical smuggling artefacts. There is also the **Daphne du Maurier room**, farm shop and gift shop to explore. A **soup of the day lunch** is also included served with crou-tons, chunky bread and butter. *(Please advise of any dietary needs)*. We continue our journey to the hotel arriving with time to settle in before our dinner and evening entertainment.

SATURDAY - After breakfast we head to **Truro**, Cornwall's only city. There is plenty to explore here with its cathedral, Lemon Quay indoor market, farmer's market, Royal Cornwall Museum, parks, gardens, or why not take a gentle riverside stroll?

SUNDAY - We have a free day in **Falmouth** to relax and explore.

MONDAY - We make our way to **St Ives** today with plenty to do here including gardens, galleries, museums, castles, historic houses and a fabulous selection of cafes and restaurants.

TUESDAY - After breakfast we depart the hotel and make our way homewards with a stop in **Padstow** where you will have time to explore and maybe have some lunch. We then continue our journey arriving home late afternoon.

Your Hotel: Memby Hall Hotel ★★★

This 3 star hotel has been family run for over 60 years and occupies a seafront position with splendid views of the bay and the majestic Cornish coastline.

The sun lounge provides an ideal opportunity to relax and unwind, or you could have a soak in the spa and warm up in the sauna. There is also the opportunity to play table tennis or short mat bowls.

The delicious breakfast and evening meals are made using locally sourced produce, and the well stocked bar has something to suit all tastes. Entertainment is provide on all evenings.

The comfortable en suite rooms have TV, hairdryer, tea/coffee making facilities, free Wi-Fi and complimentary toiletries. A lift serves both floors.

PRICE INCLUDES

- Executive Coach Travel
- 4 Nights Dinner, Bed & Breakfast
- Evening Entertainment
- Porterage
- Excursions as detailed including: Entry to the Jamaica Inn Museum including soup for lunch

FURTHER INFORMATION

Price based on 2 people sharing a room
Single Supplement:
None on the first 5 rooms

Great Little Trains of the Isle of Man



3 STAR HOTEL
£435
PER PERSON
5 DAYS

SUNDAY 10 - THURSDAY 14 APRIL

A 'Jewel in the Irish Sea', and dominated by Snaefell Mountain: the **Isle of Man** is stunningly beautiful and enjoys one of the mildest climates in the British Isles, which accounts for the palms and other exotic plants which grow there. It has over one hundred miles of beautiful coastline, with a wide variety of wildlife and scenery, uncrowded beaches and medieval castles.

Itinerary

SUNDAY - We make an early start and travel up to Heysham for an afternoon crossing to **Douglas** (crossing time 3.5 hrs) arriving at our hotel in time to settle in before a three course evening meal, with choice of menu.

MONDAY - After breakfast we take a journey aboard the **Isle of Man Steam Railway** from Douglas to the seaside resort of **Port Erin**. Enjoy free time in the resort before travelling to the **Calf of Man**, a wildlife sanctuary and nature reserve, where you may spot seals basking in the sun and colonies of nesting seabirds. We travel onwards to **Castletown**, formerly the capital of the island and home to Castle Rushen, an ancient fortress that dominates the town and harbour.

TUESDAY - Enjoy free time this morning in **Douglas**, the island's capital. Stroll along the waterfront with its sweeping views of Douglas Bay, where horse drawn trams potter along the handsome promenade. The afternoon we take a trip to the resort of **Peel**, with its flat sandy beach and absorbing attractions that you may wish to visit: Peel Castle, The House of Manannan Museum, or Moore's Smoked Kipper Factory. Returning via **Tynwald Hill**, home of the Manx Parliament, which was established by the Vikings and is believed to be the oldest continuous parliament in the world.

WEDNESDAY - Today we travel to the market town of "**Royal**" **Ramsey** set in the foothills of North Barrule. Here we join the **Manx Electric Railway** to **Laxey** and a chance to spot the Great Laxey Wheel, or "Lady Isabella", the largest surviving waterwheel of its kind in the world. From Laxey, we then board the **Snaefell Mountain Railway**, the only electric mountain railway in the British Isles, which climbs to the summit of Snaefell Mountain where you can take in the magnificent view of the seven kingdoms: the Isle of Man, England, Ireland, Scotland, Wales, the sea and heaven!

THURSDAY - After an early breakfast we depart our hotel for the ferry to Heysham and home, stopping for refreshments along the way.

Your Hotel: The Empress Hotel, Douglas ★★★

This hotel has a beautiful setting overlooking the open seaside, and it is in the very heart of Douglas not too far from the Manx National Museum.

All en suite bedrooms have been designed with comfort and convenience in mind and have complimentary toiletries, TV with radio channels, hairdryer, free super fast Wi-Fi and tea/coffee making facilities and biscuits.

There is a piano bar and lounge in which to relax and a conservatory overlooking the sea. The hotel does not have ground floor rooms but does have a lift, though there are some internal steps.

PRICE INCLUDES

- Executive Coach Travel • 4 Nights Dinner, Bed & Breakfast • Return Ferry Crossings
- Excursions as detailed including: Manx Electric Railway Journey, Snaefell Mountain Railway Journey, Douglas to Port Erin Train Journey

FURTHER INFORMATION

Price based on 2 people sharing a room
Single Supplement: £42

Easter in Jersey

A Jewel in The Channel Islands



3 STAR HOTEL
£319
PER PERSON
5 DAYS

FRIDAY 15 - TUESDAY 19 APRIL

Jersey is steeped in history and has many varying places of interest to visit. With its broad bays, sheltered coves and leafy lanes, all begging to be explored, and its location close to France ensures a wonderful Continental flavour.

It is the largest of the Channel Islands and is usually the hottest place in the British Isles during the summer months.

Itinerary

FRIDAY - Depart from your chosen pick up point and travel to Poole for the ferry crossing to **Jersey**, where you will be met by your representative for the coach transfer to your hotel, with time to settle in before a four course evening meal and entertainment.

SATURDAY-MONDAY - After a delicious breakfast you are free to explore the delights of Jersey during the day. Return for evening meal and entertainment. The hotel representative will be on hand in the mornings to help you plan your holiday and answer any queries that you may have.

TUESDAY - After breakfast depart the hotel and transfer back to Poole, where you will be met by our coach and driver to take you back to your original departure point.



Your Hotel: Norfolk Lodge Hotel, St Helier ★★★

One of St Helier's most established hotels—Norfolk Lodge is a good choice for a comfortable and relaxing stay. St Helier's town centre, shops and beaches are a 10 minute walk away.

The en suite bedrooms have TV, radio, telephone, tea/coffee making facilities and there is free Wi-Fi throughout the hotel. There is a spacious lounge bar area and an extensive sun terrace.

There is an indoor swimming pool complex and a mini gym to burn off some energy. A full English buffet breakfast is offered each morning and a freshly prepared menu each evening. A lift serves most bedrooms.

PRICE INCLUDES

- Return Coach Travel to Port
- 4 Nights Dinner, Bed & Breakfast
- Return Transfers from Port to Hotel
- Return Ferries
- Representative in resort

FURTHER INFORMATION

Price based on 2 people sharing a room
Single Supplement: £40

Eastbourne

Houses, Gardens and a Steam Train



3 STAR HOTEL
£339
PER PERSON
5 DAYS

FRIDAY 29 APRIL - TUESDAY 3 MAY

Eastbourne, of Saxon origin, is an unspoilt elegant Victorian seaside resort. It has one of the top sunshine records in the UK and award-winning beaches. Take a stroll along the palm tree-lined promenade, explore the pretty gardens, enjoy the seafront heritage and see the cosmopolitan harbour. Eastbourne has something for everyone.

Itinerary

FRIDAY - We make a leisurely journey to Eastbourne with comfort stops along the way arriving at our hotel with time to relax and settle in before dinner.

SATURDAY - Today we visit **Brighton** and **Hove** where you will find lots to explore including Brighton Pier, hundreds of independent boutiques, the upside down house and the British Airways i360 on the seafront which gives the most amazing views.

SUNDAY - After breakfast we board the coach for the short journey to **Bateman's** which is a **National Trust** property. Surrounded by the wooded landscape of the Sussex Weald, this 17th-century house, with its mullioned windows and oak beams, provided a much needed sanctuary to the world-famous writer Rudyard Kipling and inspired his work. We also have the afternoon free to explore in **Eastbourne**.

MONDAY - Today will take us to **Sheffield Park Garden** and the **Bluebell Railway**. Sheffield Park Garden is part of the National Trust. The garden is a horticultural work of art formed through centuries of landscape design, with influences of 'Capability' Brown and Humphry Repton. Four lakes form the heart of the garden, with paths circulating through the glades and wooded areas surrounding them. We also have a **steam train ride** on the Bluebell Railway which was one of the first preserved heritage lines in the country, resulting in one of the finest collections of vintage steam locomotives and carriages - many of which were preserved straight out of service from British Railways.

TUESDAY - After breakfast we depart the hotel and make our way homewards with comfort stops en route, arriving home late afternoon.

Your Hotel: Imperial Hotel, Eastbourne ★★★

This Victorian hotel is ideally situated just a stone's throw from the promenade and bandstand, perfect for a lovely stroll. It offers comfortable accommodation, relaxing lounge areas and the Majestic restaurant where we will start the day with a hearty breakfast and in the evening enjoy a dinner with choice menu.

Entertainment is provided on most evenings in the Ballroom.

All en suite bedrooms have TV with radio channels, telephone, hairdryer and tea/coffee making facilities. All rooms are accessible by lift. Free Wi-Fi.

PRICE INCLUDES

- Executive Coach Travel
- 4 Nights Dinner, Bed & Breakfast
- Porterage • Evening Entertainment
- Excursions as detailed including:
Entry to Bateman's, Entry to Sheffield Park Garden, Steam train ride on Bluebell Railway

FURTHER INFORMATION

Price based on 2 people sharing a room
Single Supplement:
None on first 4 singles
Discount for National Trust Members: £26

South Devon & Round Robin Delights



4 STAR HOTEL
£300
PER PERSON
4 DAYS

FRIDAY 6 - MONDAY 9 MAY

Torquay is one of Britain's most popular resorts: with palm-lined promenades, an international marina, wine bars, stunning bays, a cosmopolitan atmosphere and mild climate, it's no wonder the area is known as the **'English Riviera'**.

Itinerary

FRIDAY - We make our way down to Torquay stopping en route at the **House of Marbles** with time to explore the three museums of glass & marble, games & pottery. There is also the largest permanent marble run in the UK, the souvenir shop to browse and the Old Pottery restaurant if you fancy a drink or bite to eat.



SATURDAY - Today we have the popular **'Round Robin'** trip with a boat trip from Totnes to Dartmouth, the foot ferry from Dartmouth to Kingswear and the Steam train from Kingswear to Paignton and along the way you'll have some free time to have a look around.

SUNDAY - We start the day with a visit to **Brixham** which is a picturesque fishing town with a beautiful harbour. You might like to visit the Golden Hind replica ship in the harbour or the heritage museum which has free entry, browse the shops, try the restaurants and pubs or sit and relax. In the afternoon we head to **Paignton** where you are greeted by the welcoming sight of its long stretch of beautiful and easily accessible beachfront, promenade, green and the traditional pier.

MONDAY - After breakfast we depart the hotel and you have some free time in **Torquay** before we begin our leisurely journey homewards, arriving back late afternoon.

Your Hotel: Belgrave Sands Hotel & Spa, Torquay ★★★★★

We are pleased to return to this luxury 4 star hotel which is located in a scenic part of Torquay, 150 yards from the beach and a short flat stroll from the harbour, town centre and theatre.

The team of dedicated chefs will bring your taste buds to life with every breakfast and six course evening meal in the Seasons restaurant and lounge using the very best locally sourced produce. Reflections Spa is a perfect place to relax and rejuvenate with a heated indoor swimming pool, fully equipped air-conditioned gym, steam room and sauna.

The elegant bedrooms are furnished to the highest quality and have TV, free Wi-Fi, tea/coffee making facilities, hairdryer, mini-fridge, robe and slippers. There is a lift to all floors.

PRICE INCLUDES

- Executive Coach Travel
- 3 Nights Dinner, Bed & Breakfast
- Welcome Tea/Coffee on arrival
- Porterage • Evening Entertainment
- Excursions as detailed including:
Round Robin train and boat rides

FURTHER INFORMATION

Price based on 2 people sharing a room
Single Supplement:
None on 3 rooms

Bognor Regis

Petworth House, Tangmere & Amberley



3 STAR HOTEL
£485
PER PERSON
7 DAYS

SUNDAY 15 - SATURDAY 21 MAY

Bognor Regis boasts the highest recorded number of hours of sunshine than anywhere else in Britain. There are plenty of shops, a pier and the delightful Hotham Park which boasts a narrow-gauge railway, putting green, crazy golf and boating lake.

Itinerary

SUNDAY - We make our way to our hotel in **Bognor Regis** stopping off along the way in **Winchester** which combines the best of City life with the freshness of its surrounding countryside. You might like to see the Cathedral, City museum or visit the group of museums in the military quarter or relax and have a spot of lunch.

MONDAY - Today we take a leisurely drive through the **South Downs National Park** to **Petworth House and Gardens**. The house is inspired by the Baroque Palaces of Europe and it displays one of the finest art collections in the care of the **National Trust**. You might also like to explore **Petworth Town** which is picturesque and was named in the Domesday book of 1086. It also has a reputation as a leading antiques centre with many shops to browse.

TUESDAY - We have a **free day** today to explore and relax at our leisure.

WEDNESDAY - We start today with a visit to the **Tangmere Military Aviation Museum** which is located in a corner of the old Tangmere airfield, famed as a RAF fighter station from 1918 until 1958. In the afternoon we spend some time in **Chichester** with its listed buildings, towering Cathedral and pedestrianised centre neatly enclosed within the ancient city walls.

THURSDAY - Another **free day** today where you can relax or explore further afield at your leisure.

FRIDAY - Today we have a full day at the **Amberley Museum and Heritage centre** with a **hot drink and cake included**. With over 40 exhibit areas, a narrow-gauge railway, historic buses, rural crafts and communications displays this 36 acre site has something for everyone.

SATURDAY - After breakfast we depart the hotel and make our way homewards with a stop en-route in **Salisbury**.

Your Hotel: Royal Norfolk Hotel, Bognor Regis ★★★

This hotel is located on the seafront in extensive grounds and with superb views. The town centre, shops, pier and Alexandra Theatre are a short walk away.

There is a cosy lobby bar to relax in and large function room, dance floor and bar where entertainment is provided on most evenings. We have breakfast and dinner in the attractive restaurant which is waiter-served.

All en-suite bedrooms have TV with radio channels, tea/coffee making facilities, hairdryer and trouser press. A lift serves most floors.

PRICE INCLUDES

- Executive Coach Travel
- 6 Nights Dinner, Bed & Breakfast
- Excursions as detailed including:
Entry to Petworth House & Gardens, Entry to Tangmere Aviation Museum, Entry to Amberley Museum with hot drink and cake

FURTHER INFORMATION

Price based on 2 people sharing a room
Single Supplement: £66
Room with a view: £48 per person
National Trust Member Discount: £14

Newquay,

Eden Project & Bodmin Jail



3 STAR HOTEL
£320
PER PERSON
5 DAYS

THURSDAY 26 - MONDAY 30 MAY

Newquay has been voted 'one of the nation's favourite seaside towns'. It has an extensive range of cafes, restaurants, pubs and bars to cater for your every need. There are plenty of shops to pick up a postcard or memento and also fantastic independent boutiques for unique gifts.

Itinerary

THURSDAY - We make our way to our hotel in **Newquay** stopping off en route at **Bodmin Jail** where we can discover Cornwall's haunting histories in the newly redeveloped world-class experience. There is the dark walk stepping into the history, the naval wing, administration wing and the execution block to explore and time for a drink or bite to eat in the Jolly Hangman Tavern if you wish.

FRIDAY - Today we spend some time in **Padstow**, with its charming working fishing port surrounded by glorious beaches at the head of the Camel River. In the afternoon we travel 5 miles up the river to **Wadebridge** where you are free to explore.

SATURDAY - We have a free day in **Newquay** to relax and explore at your leisure.

SUNDAY - Today we have an extraordinary day out to the **Eden Project** where you'll be able to rediscover the natural world as you've never experienced it before. Walk around the massive biomes and discover the world's largest indoor rainforest and the calm Mediterranean then venture outdoors to enjoy the beautiful landscape and gardens.

MONDAY - After breakfast we depart the hotel and begin our journey homewards stopping en route in **Bude** with some time to explore or have a nice rest by the canal. We then continue our journey arriving home late afternoon.

Your Hotel: Barrowfield Hotel, Newquay ★★★

The hotel is ideally situated just 200 yards from Tolcarne Beach and a 10 minute stroll from Newquay town centre. All en suite bedrooms have tea/coffee making facilities, TV, hairdryer and there is free Wi-Fi in the public areas of the hotel.

The restaurant provides our full English or continental breakfast and evening meal and there is a bar and lounge in which to relax and enjoy the entertainment each evening. There is also an indoor heated swimming pool and sauna, games room and snooker room. A lift serves all floors.

PRICE INCLUDES

- Executive Coach Travel
- 4 Nights Dinner, Bed & Breakfast
- Excursions as detailed including:
Entry to Bodmin Jail, Entry to Eden Project

FURTHER INFORMATION

Price based on 2 people sharing a room
Single Supplement:
None on first 4 rooms

Criccieth

Llanberis Railway, Portmeirion & Snowdon Mountain Railway



3 STAR HOTEL
£499
PER PERSON
7 DAYS

SUNDAY 5 - SATURDAY 11 JUNE

Criccieth lies on the south coast of the Llŷn Peninsula, where the edge of Snowdonia National Park meets the sea. The spectacular castle dominates the town and is well worth a visit. It also offers an excellent range of shops.

Itinerary

SUNDAY - We travel to our hotel in Criccieth stopping en route at **Hereford**, a lovely city where you may like to visit the historic centre, the cider museum, the shops or the Cathedral which houses the Mappa Mundi—the largest medieval map of the world in existence. We continue on to the hotel with time to settle in before dinner.

MONDAY - Today is a **free day** to settle in and explore your surroundings or have a nice relax.

TUESDAY - Today we make a visit to **Caernarfon**, a grand medieval town perched on the coastline and home of Caernarfon Castle. Later, we take a trip on the **Llanberis Lake Railway**, travelling past Lake Padarn and into the heart of Snowdonia. The journey takes you past the 13th century Dolbadarn Castle, across Britain's shortest river and past Llanberis' twin lakes.

WEDNESDAY - This morning your driver will take you out for a visit of their choice and in the afternoon you have some free time in **Criccieth** to relax.

THURSDAY - We start the day with a visit to **Portmeirion Village**, created by Welsh architect Clough Williams-Ellis from 1925 to 1976 and situated on a private peninsula overlooking stunning coastal scenery, the Italian Riviera meets rural Wales with a riot of colour and architectural styles. In the afternoon we visit Porthmadog, a pretty harbour town situated on the Glaslyn Estuary with a rich maritime history.

FRIDAY - Today we have a ride on the **Snowdon Mountain Railway** which has often been described as one of the most beautiful and scenic railway journey's in the world.

SATURDAY - After breakfast we depart the hotel and begin our journey homewards with comfort stops along the way, arriving home late afternoon.

Your Hotel: George IV Hotel, Criccieth ★★★

This three star hotel is conveniently located on the High Street with views of the castle. There is an entertainment room with bar and dance floor where entertainment is provided most evenings. The attractive restaurant serves good food with a traditional cooked breakfast, a three course dinner with options, and one lunch is included during your stay. There is also an intimate bar, comfortable lounges & free Wi-Fi in public areas. Bedrooms, some with castle views, have central heating and bath or shower, tea/coffee making facilities, internal telephone, hairdryer and TV with radio channels. A large lift serves all floors.

PRICE INCLUDES

- Executive Coach Travel
- 6 Nights Dinner, Bed & Breakfast
 - Hotel Entertainment
- Excursions as detailed including: Train ride on Llanberis Lake Railway, Entry to Portmeirion Village, Ride on Snowdon Mountain Railway

FURTHER INFORMATION

Price based on 2 people sharing a room
Single Supplement: £66
Castle View Supplement: £48 per person

Llandudno & Chester Hidden Gardens & a Cruise



3 STAR HOTEL
£365
PER PERSON
5 DAYS

WEDNESDAY 15 - SUNDAY 19 JUNE

The celebrated Victorian seaside town of **Llandudno** attracts visitors all year round and is situated on a sweeping sandy bay with an impressive curved esplanade, Victorian pier and the mountains of Snowdonia providing a stunning backdrop.

Itinerary

WEDNESDAY - We make our way to our hotel in Llandudno stopping along the way in **Ludlow** for some time to explore, with its ancient Castle to its peaceful backstreets, Ludlow is a real treasure with fascinating architecture and greenery.

THURSDAY - We take a leisurely drive over the Menai Straits to Anglesey where we have a visit to **Plas Cadnant Hidden Gardens**. On arrival we have a morning tea or coffee and delicious Welsh cakes and some time to wander around the beautiful 200 acre estate. In the afternoon we continue with a visit to **Beaumaris**, a captivating seaside town with a mix of Medieval, Georgian, Victoria and Edwardian architecture with stunning view over the Menai Straits and Snowdonia.

FRIDAY - We have a **free day** today to relax and explore **Llandudno** or further afield at your leisure.

SATURDAY - Today we have a full day in **Chester** including a **2 hour Iron Bridge cruise** with a tasty **cream tea** served on board. During the cruise we sail on a very tranquil stretch of the Dee full of wildlife including swans, herons, cormorants, moorhens and if you are lucky maybe a kingfisher or two, whilst Chester has the most complete city walls and oldest racecourse in Britain.

SUNDAY - After breakfast we depart the hotel and begin our leisurely journey home with comfort stops along the way, arriving home late afternoon.

Your Hotel: Somerset Hotel, Llandudno ★★★

This attractive seafront hotel has a superb position close to the pier and only a few minutes' stroll along the seafront to the town centre. The impressive restaurant serves a sumptuous breakfast with a choice of full English or continental and a three course evening meal. There is a well stocked bar and dance floor where evening entertainment will be provided. The comfortable en suite bedrooms have TV and tea/coffee making facilities. Free Wi-Fi is available in public areas, and there is a lift to all floors.

PRICE INCLUDES

- Executive Coach Travel
- 4 Nights Dinner, Bed & Breakfast
- Excursions as detailed including: Entry to Plas Cadnant Hidden, Gardens with tea/coffee and Welsh cakes, 2 Hour Ironbridge Cruise and Cream Tea

FURTHER INFORMATION

Price based on 2 people sharing a room
Single Supplement: None of 4 rooms

Bournemouth

Kingston Lacy, Vintage Cruise
and Steam Train



**5 STAR
HOTEL**
£375
PER PERSON
5 DAYS

MONDAY 20 - FRIDAY 24 JUNE

Bournemouth is a resort with many things to do: it has a bustling high street, a wide range of cafes, restaurants and bars, a stunning coastline to explore and 2,000 acres of beautiful park and gardens. The sheltered bay offers beautiful vistas and on a clear day you can see The Needles on the Isle of Wight and Old Harry's Rock over in the Purbecks.

Itinerary

MONDAY - We make our way to our hotel in **Bournemouth** with comfort stops along the way, arriving with time to settle in and relax before dinner.

TUESDAY - We start the day with a short journey to **Poole** where we have a 90 minute vintage cruise on board the **Dorset Queen** a 1938 motor yacht. Whilst on the boat you will have live commentary as we pass Millionaires Row, Brownsea Castle and the five islands within Poole Harbour. In the afternoon we make our way to the **National Trust property Kingston Lacy**, an opulent family home built to resemble a Venetian Palace. There's plenty to see on this 8,500 acre estate from spectacular artworks to beautiful landscapes and gardens.

WEDNESDAY - You have a free day today to relax and explore Bournemouth at your leisure.

THURSDAY - Today we head to **Swanage** where we have some free time to explore this beautiful coastal location. We also have a return **train ride on the Swanage Railway** with beautiful views and plenty to explore.

FRIDAY - After breakfast we board the coach and begin our leisurely journey home with stops along the way, arriving home late afternoon.

Your Hotel: Ocean Beach Hotel & Spa, Bournemouth ★★★★★

This hotel is located directly on the seafront, atop the prestigious East Cliff of Bournemouth offering some of the best views in town.

All of the comfortable en suite bedrooms have TV, tea/coffee making facilities, hairdryers and toiletries.

Our full English, Continental breakfasts and evening dinner are served in the light and airy Atlantic restaurant overlooking the outdoor swimming pool and you might like to relax in the lounge bar with fantastic views and terrace balcony. The hotel has free Wi-Fi. A lift serves all floors.

PRICE INCLUDES

- Executive Coach Travel
- 4 Nights Dinner, Bed & Breakfast
 - Tea/Coffee on Arrival
- 2 Nights Evening entertainment
 - Porterage
- Excursions as detailed including: 90 Minute vintage boat cruise, Entry to Kingston Lacy, Swanage Railway Train Ride

FURTHER INFORMATION

Price based on 2 people sharing a room
Single Supplement: None of 5 Rooms
National Trust Member Discount: £15

Thames Tales

Four Cruises and a River



**4 STAR
HOTEL**
£340
PER PERSON
4 DAYS

FRIDAY 1 - MONDAY 4 JULY

The River Thames flows for 215 miles from the heart of Gloucestershire to the English Channel. This interesting and scenic tour follows the length of this mighty river, with the chance to see the river from both land and water.

Itinerary

FRIDAY - We travel to **Oxford** for some free time and a 40 minute round boat trip. We then travel to our hotel in Reading with time to settle in before dinner.

SATURDAY - After breakfast we drive to **Caversham Bridge** (Reading) where we join our boat for a 90 minute **Cruise to Mapledurham**. We then head to Henley where you will have some free time to explore. In the afternoon we take a scenic drive following the Thames through **Marlow, Cookham and Maidenhead** before returning to our hotel in Reading for the final night.

SUNDAY - Today we travel to **Kew** for our 90 minute boat **Trip to Central London**. Following the route of the famous University boat race, you will pass **Chiswick, Barnes, Putney, Battersea and Chelsea**, before arriving at **Westminster Pier**. We have some free time before arriving at our second hotel, with the evening free to explore.

MONDAY - After breakfast, we drive to **Westminster Pier** where you will join your boat for the final trip to **Greenwich**. During the 90 minute journey there will be full commentary from a knowledgeable guide, and you will pass by several iconic sights including the Tower of London and Tower Bridge. On arrival at Greenwich, you will have some free time before boarding the coach for the journey home, arriving back mid evening.

Your Hotel: Hilton Hotel, Reading ★★★★★

This luxury modern four star hotel opened in 2010 and is just 4 miles from the town centre, with easy access to the River Thames.

The hotel offers large and well-equipped en suite bedrooms with mini-bar, widescreen TV, tea & coffee making facilities & complimentary toiletries.

The restaurant offers a delicious three course evening dinner with choice of menu and breakfast. There is a bar, lounge areas as well as a large state-of-the-art leisure centre with indoor pool and fitness centre. Lift to all floors.

Your Hotel: Doubletree Hilton Docklands Riverside ★★★★★

This 4 star hotel is situated on the banks of the Thames with stunning views of Canary Wharf. All en suite bedrooms offer contemporary comfort and styling and have TV, tea & coffee making facilities, iron & hairdryer. An English breakfast is included. Other facilities include: restaurant, bar & lounge.

PRICE INCLUDES

- Executive Coach Travel
- 2 Nights Dinner, Bed & Breakfast
- 1 Night Bed & English Breakfast
- Excursions & Cruises as detailed

FURTHER INFORMATION

Price based on 2 people sharing a room
Single Supplement: £90
Dinner not included on final night
This tour may not be suitable for people with walking difficulties

Hampton Court Palace, Cruise & Strawberry Hill House



**4 STAR
HOTEL**
£260
PER PERSON
3 DAYS

FRIDAY 15 - SUNDAY 17 JULY

Hampton Court Palace - Experience the public dramas and private lives of Henry VIII, his wives and children in the world of the Tudor court. Discover the spectacular baroque palace built for William III and Mary II and explore Hampton Court Palace's outdoor spaces and 60 acres of magnificent gardens.

Strawberry Hill House - Strawberry Hill House's story begins in 1747, when Horace Walpole discovered and purchased 'Chopp'd Straw Hall', one of the last remaining sites available on the banks of the Thames in fashionable Twickenham. He set about transforming what was then a couple of cottages into his vision of a 'little Gothic castle' with pinnacles, battlements and a round tower. Thus Strawberry Hill House was born - the House became a tourist attraction in Walpole's lifetime and beyond.

Itinerary

FRIDAY - We travel to our hotel in **Heathrow** stopping en route with time for you to have refreshments and lunch, arriving at the hotel with time to settle in before dinner.

SATURDAY - After breakfast we make our way to **Hampton Court Palace** for a day of exploration. Highlights of this beautiful Palace set on the Thames include the vast Tudor kitchens where huge feasts were prepared and served to Henry VIII and his wives in the great hall. You can also visit the the Georgian state and private apartments overlooking the Fountain Court and the surrounding gardens. This afternoon we take a **circular river cruise** from Hampton Court Pier to Kingston and back again.

SUNDAY - After breakfast we depart the hotel and head for **Strawberry Hill House** in Twickenham. A Gothic Revival villa with gardens which was built in 1749. It has a delightful interior and beautiful gardens to explore, and volunteers are on hand to inform us about the many interesting aspects of the house. After our visit we board the coach and begin the journey home arriving back early evening.

Your Hotel: Holiday Inn Heathrow ★★★★★

This modern and comfortable hotel is conveniently situated 1 mile from Heathrow. A buffet-style breakfast and dinner will be served in the Seasons restaurant: there is also the newly refurbished T6 bar, restaurant and alfresco terrace, and a gym. All stylish en suite bedrooms have a TV, hairdryer and tea/coffee making facilities. A lift serves all floors.

PRICE INCLUDES

- Executive Coach Travel
- 2 Nights Dinner, Bed & Breakfast
- Excursions as detailed including:
Entry to Hampton Court Palace, Circular River Thames Cruise, Entry to Strawberry Hill House

FURTHER INFORMATION

Price based on 2 people sharing a room
Single Supplement:
None on first 2 rooms then £54

Norfolk Delights

Steam boats, trains and Sights



**3 STAR
HOTEL**
£350
PER PERSON
5 DAYS

SATURDAY 6 - WEDNESDAY 10 AUGUST

Great Yarmouth has wide sandy beaches, dry sunny weather, excellent shopping and a lively promenade set amongst otherwise tranquil surroundings. The resort is set on 15 miles of wide, flat golden sand which is perfect for bathing and soaking up the sun. On Great Yarmouth's sea front there are two piers providing a wide range of entertainment, a Model Village, Butterfly Centre and a fascinating 'Sea Life Centre'.

Itinerary

SATURDAY - We make a leisurely journey to Norfolk with stops along the way with time for lunch and coffee, arriving at our hotel with time to settle in and relax before our evening meal.

SUNDAY - Today we will take a ride on a steam train on the **North Norfolk Railway** with a round 10.5 mile trip through a delightful area of outstanding natural beauty. There will also be time to explore the station, railway museum and souvenir shops and we will also have some free time in **Cromer**.

MONDAY - You have a **free day** to relax and explore **Great Yarmouth** or further afield at your leisure.

TUESDAY - Today we spend some time in **Norwich**, one of the most beautiful, modern historic cities in Britain. There are many areas of the City to explore and unearth its hidden gems including Cathedral Quarter, Castle and Marketplace, King Street Quarter and the Riverside. We will also make our way to **Horning** where we board the **Southern Comfort Mississippi Steam boat** for a 1.5 hour cruise. We cruise along the River Bure passing lovely old thatched houses, windmills and Norfolk reed beds along with excellent commentary.

WEDNESDAY - After breakfast we depart the hotel and begin our journey home with stops along the way, arriving home late afternoon.

Your Hotel: New Beach Hotel, Great Yarmouth

★★★

Superbly situated in Great Yarmouth's most central location, directly opposite Britannia Pier and a short walk from the shops.

There is an attractive and spacious restaurant in which we can enjoy our waiter-served breakfast and evening dinner and a relaxing bar/lounge with stunning views of the pier and sea. There is evening entertainment on most evenings and free Wi-Fi in public areas.

All en suite bedrooms have tea/coffee making facilities, TV with radio channels and hairdryer. There are two lifts serving most rooms.

PRICE INCLUDES

- Executive Coach Travel
- 4 Nights Dinner, Bed & Breakfast
- Entertainment most evenings
- Excursions as detailed including:
1.5 Hour Mississippi Steam Boat Trip,
Train ride on North Norfolk Railway

FURTHER INFORMATION

Price based on 2 people sharing a room.
Single Supplement: £44
Room with a View:
£32 per person

Wonderful Weymouth & Dorset Delights



3 STAR HOTEL
£335
PER PERSON
5 DAYS

THURSDAY 1 - MONDAY 5 SEPTEMBER

Weymouth has beautiful golden sands sprinkled with deckchairs, safe shallow waters, a pretty harbourside and many attractions to visit. The beach is consistently recognised as one of the top ten destinations in Europe.

Itinerary

THURSDAY - We take a leisurely drive down to Weymouth enjoying the lovely scenery along the way, stopping off en route with time for lunch and a browse in Dorchester. We arrive at our hotel with time to settle in before our evening meal.

FRIDAY - After our breakfast we visit **Poole**. Here you can explore the treasures of the historic quayside, delve deep into the heart of the Old Town where pirates once stood, and immerse yourself in the fascinating history at the museum with free admission. In the afternoon we visit **Swanage** on the Isle of Purbeck, with its Victorian splendour and rich heritage.

SATURDAY - This morning we make a visit to the attractive town of **Bridport** for market day. We continue our day with a visit to **The Tank Museum**, Dorset's largest indoor attraction. Here the exhibitions tell the story of armoured warfare from World War One through to the present day.

SUNDAY - Today after breakfast you are free to relax and explore **Weymouth** at your leisure.

MONDAY - After breakfast we depart our hotel and wend our way home along the coast stopping in **Sidmouth** with time for lunch and a browse, arriving back late afternoon.

Your Hotel: Prince Regent Hotel, Weymouth ★★★

The hotel is situated on the glorious seafront esplanade, just a short stroll from Weymouth's town centre, attractions, shops and cafes.

The comfortable coffee shop and lounge in the hotel is a great place to relax and enjoy the views. The games room and bar offer nightly entertainment. The restaurant provides a full English or continental breakfast and a three course evening meal.

All en suite bedrooms have TV and tea/coffee making facilities. There is free Wi-Fi in public areas of the hotel, and also a lift.

PRICE INCLUDES

- Executive Coach Travel
- 4 Nights Dinner, Bed & Breakfast
- Evening Entertainment
 - Porterage
- Excursions as detailed including: Entry to the Tank Museum

FURTHER INFORMATION

Price based on 2 people sharing a room
Single Supplement:
None on 4 rooms

Isle of Wight Delights & Ventnor Gardens



3 STAR HOTEL
£325
PER PERSON
5 DAYS

MONDAY 5 - FRIDAY 9 SEPTEMBER

Isle of Wight - Situated just off England's South Coast, this island is the perfect destination at any time of the year. It has a mild climate, stunning coastal scenery, beautiful beaches and an extensive history.

Itinerary

MONDAY - We travel to Lymington for our ferry crossing to Yarmouth and on to our hotel in Sandown with time to settle in and enjoy the facilities before our evening meal.

TUESDAY - Today we visit three of the Isle of Wight's beautiful and picturesque villages - **Godshill, Newport and Ryde**.

WEDNESDAY - We have a free day today to enjoy and explore **Sandown** or further afield at your leisure.

THURSDAY - We start the day with a morning visit to **Shanklin**. The main town hosts a multitude of shops, cafes, bars and restaurants to enjoy and further up the cliff is the Old Village a must-see spot to visit with its pretty thatched cottages, cosy tearooms and craft shops to explore. We continue the day with an afternoon visit to **Ventnor Botanic Gardens** with entry to the gardens and a guided tour included. The Garden is unrivalled for its collections of subtropical plants grown unprotected out of doors.

FRIDAY - After breakfast we depart the hotel and make a visit to **The Needles**, which is the island's most famous landmark. We will then make our way to Yarmouth for our ferry crossing back to Lymington and continue homewards with comfort stops en route arriving home late afternoon.

Your Hotel: Royal Pier Hotel, Sandown ★★★

This hotel was originally built by the Victorians for Princess Beatrice as her summer residence. It is situated on the seafront, facing one of the finest awardwinning beaches on the island, and is only 2 minutes' walk from the High Street.

The large and spacious dining room overlooks Sandown Bay and serves a delicious 3 course breakfast and evening meal. There are 2 bars, and evening entertainment will be provided in one on most evenings.

There is a heated indoor swimming pool and spa which is free to enjoy. All comfortable en suite bedrooms have TV and tea/coffee making facilities. Free Wi-Fi in public areas and a lift serves all floors.

PRICE INCLUDES

- Executive Coach Travel
- 4 Nights Dinner, Bed & Breakfast
- Return Ferry Crossings
- Evening Entertainment
- Excursions as detailed including: Entry to Ventnor Botanic Gardens with a guided tour

FURTHER INFORMATION

Price based on 2 people sharing a room
Single Supplement:
None on first few rooms

Bournemouth & The New Forest



**3 STAR
HOTEL
£335
PER PERSON
5 DAYS**

MONDAY 12 - FRIDAY 16 SEPTEMBER

Bournemouth is a resort with many things to do: it has a bustling high street, a wide range of cafes, restaurants and bars, a stunning coastline to explore and 2,000 acres of beautiful park and gardens. The sheltered bay offers beautiful vistas and on a clear day you can see The Needles on the Isle of Wight and Old Harry's Rock over in the Purbecks.

Itinerary

MONDAY - We make our way to our hotel in **Bournemouth** with comfort stops along the way, arriving with time to settle in and relax before dinner.

TUESDAY - A day excursion to the beautiful city of **Salisbury** with time to visit the famous market, enjoy the shopping centre or see the 13th Century Cathedral with the tallest spire in England.

WEDNESDAY - You have a free day today to relax and explore **Bournemouth** at your leisure.

THURSDAY - We take a full day tour, stopping firstly in **Christchurch**, located on the confluence of the rivers Stour and Avon and on the shores of its own spectacular harbour. In the afternoon we tour the scenic **New Forest** area, with a visit to the pretty village of **Lyndhurst** the 'Capital' of the New Forest, with a museum, gallery & shops. Then onto **Burley**, one of the most popular villages in the New Forest.

FRIDAY - After breakfast we board the coach and begin our leisurely journey home with stops along the way, arriving home late afternoon..

Your Hotel: Ocean Beach Hotel & Spa, Bournemouth ★★★

This hotel is located directly on the seafront, atop the prestigious East Cliff of Bournemouth offering some of the best views in town.

All of the comfortable en suite bedrooms have TV, tea/coffee making facilities, hairdryers and toiletries.

Our full English, Continental breakfasts and evening dinner are served in the light and airy Atlantic restaurant overlooking the outdoor swimming pool and you might like to relax in the lounge bar with fantastic views and terrace balcony. The hotel has free Wi-Fi. A lift serves all floors.

PRICE INCLUDES

- Executive Coach Travel
- 4 Nights Dinner, Bed & Breakfast
 - Tea/Coffee on Arrival
- 2 Nights Evening entertainment
 - Porterage
- Excursions as detailed including:

FURTHER INFORMATION

Price based on 2 people sharing a room
Single Supplement:
None of 5 Rooms

Jersey

A Jewel in The Channel Islands



**3 STAR
HOTEL
£325
PER PERSON
5 DAYS**

MONDAY 3 - FRIDAY 7 OCTOBER

Jersey is steeped in history and has many varying places of interest to visit. With its broad bays, sheltered coves and leafy lanes, all begging to be explored, and its location close to France ensures a wonderful Continental flavour. It is the largest of the Channel Islands and is usually the hottest place in the British Isles during the summer months.

Itinerary

MONDAY - Depart from your chosen pick up point and travel to Poole for the ferry crossing to Jersey, where you will be met by your representative for the coach transfer to your hotel, with time to settle in before a four course evening meal and entertainment.

TUESDAY - THURSDAY - After a delicious breakfast you are free to explore the delights of Jersey during the day. Return for evening meal and entertainment.

The hotel representative will be on hand in the mornings to help you plan your holiday and answer any queries that you may have.

FRIDAY - After breakfast depart the hotel and transfer back to Poole, where you will be met by our coach and driver to take you back to your original departure point.



Your Hotel: Norfolk Lodge Hotel, St Helier ★★★

One of St Helier's most established hotels—Norfolk Lodge is a good choice for a comfortable and relaxing stay. St Helier's town centre, shops and beaches are a 10 minute walk away.

The en suite bedrooms have TV, radio, telephone, tea/coffee making facilities and there is free Wi-Fi throughout the hotel. There is a spacious lounge bar area and an extensive sun terrace.

There is an indoor swimming pool complex and a mini gym to burn off some energy. A full English buffet breakfast is offered each morning and a freshly prepared menu each evening. A lift serves most bedrooms.

PRICE INCLUDES

- Return Coach Travel to Port
- 4 Nights Dinner, Bed & Breakfast
- Return Transfers from Port to Hotel
 - Return Ferries
- Representative in resort

FURTHER INFORMATION

Price based on 2 people sharing a room
Single Supplement:
£40

Lakeland Autumn Delights



**3 STAR
HOTEL
£370
PER PERSON
5 DAYS**

SUNDAY 16 - THURSDAY 20 OCTOBER

English Lakeland in Autumn is one of the most beautiful regions in the British Isles, with spectacular colours as the trees get ready for winter. With gushing waterfalls, meandering rivers and tranquil lakes add magic and serenity that draws visitors back time and time again.

Kendal—'Gateway to The Lakes'. Overlooked by the imposing ruins of its Norman Castle, the market town of Kendal is the birthplace of Henry VIII's sixth and final wife Catherine Parr. Ancient Kendal is the oldest and most important of the Southern Lakeland communities. Here the clear River Kent winds its way through the town and hillside.

Itinerary

SUNDAY - We travel to our hotel, with comfort stops along the way, arriving at the hotel with time to settle in before dinner.

MONDAY - After a good English breakfast we travel to **Haverthwaite** Railway Station for a **steam train** ride to Lakeside, from **Lakeside** we have a **cruise** up the lake to **Bowness** where you have some time to explore. We continue onto **Windermere** with time to have a look around before we head back to the hotel for the evening.

TUESDAY - A free day to relax and explore **Kendal** at your leisure. It is the largest town in Cumbria, famous for its delicious Mint Cake.

WEDNESDAY - After breakfast we travel to **Ambleside** with some free time then drive through **Grasmere** onto **Keswick** and in the afternoon we take a scenic drive through **Pooley Bridge**, **Glenridding** and **Troutbeck**.

THURSDAY - After a final breakfast we depart our hotel for the homeward journey. Stopping en-route and arriving back early evening.

Your Hotel: County Hotel, Kendal ★★★

The newly renovated three star County Hotel is an historic former coaching inn situated in the centre of town, just minutes from the busy High Street. Here you can look forward to a warm welcome from the staff together with friendly service and comfortable accommodation. When it comes to food you will not be disappointed. Start each day with a hearty breakfast, and in the evening look forward to a mouth-watering dinner menu guaranteed to satisfy the healthiest of holiday appetites. The hotel features a charming dining room and a comfortable lounge, complete with a sprung dance floor and a well-stocked bar. All bedrooms are en-suite and feature colour TV, telephone and tea and coffee making facilities. Entertainment is regularly featured and a lift serves all floors.

PRICE INCLUDES

- Executive Coach Travel
- 4 Nights Dinner, Bed & Breakfast
 - Hotel Entertainment
- Excursions as detailed including: Haverthwaite Steam Train, Windermere Cruise

FURTHER INFORMATION

Price based on 2 people sharing a room
Single Supplement:
None on first 4 Rooms

Eastbourne Turkey & Tinsel



**3 STAR
HOTEL
£305
PER PERSON
5 DAYS**

THURSDAY 3 - MONDAY 7 NOVEMBER

Eastbourne, of Saxon origin, is an unspoilt elegant Victorian seaside resort. It has one of the top sunshine records in the UK and award-winning beaches. Take a stroll along the palm tree-lined promenade, explore the pretty gardens, enjoy the seafront heritage and see the cosmopolitan harbour. Eastbourne has something for everyone.

Itinerary

THURSDAY - We make a leisurely journey to Eastbourne stopping in **Salisbury** with some time to explore the beautiful Cathedral City, arriving at our hotel with time to relax and settle in before dinner.

FRIDAY - After breakfast we take a scenic drive to **Brighton** where we have plenty of time to explore this treasure trove of things to do and places to go. You could visit the Palace Pier, Brighton Marina, Sea Life centre and not forgetting the British Airways i360 which glides up to 450ft in the air giving panoramic breath-taking views.

SATURDAY - Today you have a free day to relax and explore **Eastbourne** or further afield at your leisure.

SUNDAY - After breakfast we board the coach and head to **Hastings** for some time to browse before we continue on to the charming town of **Battle**, which grew up around Battle Abbey. In 1066 the area witnessed the most celebrated confrontation on English soil—The Battle of Hastings.

MONDAY - After breakfast we depart the hotel and make our way homewards stopping along the way in **Portsmouth**, a dynamic and vibrant waterfront City with plenty to see, arriving home late afternoon.

Your Hotel: Imperial Hotel, Eastbourne ★★★

This Victorian hotel is ideally situated just a stone's throw from the promenade and bandstand, perfect for a lovely stroll. It offers comfortable accommodation, relaxing lounge areas and the Majestic restaurant where we will start the day with a hearty breakfast and in the evening enjoy a dinner with choice menu.

Entertainment is provided on most evenings in the Ballroom.

All en suite bedrooms have TV with radio channels, telephone, hairdryer and tea/coffee making facilities. All rooms are accessible by lift. Free Wi-Fi.

PRICE INCLUDES

- Executive Coach Travel
- 4 Nights Dinner, Bed & Breakfast
- Porterage
- Evening Entertainment
- Excursions as detailed

FURTHER INFORMATION

Price based on 2 people sharing a room
Single Supplement:
None on first 4 singles

Porthcawl Turkey & Tinsel



**3 STAR
HOTEL
£255
PER PERSON
5 DAYS**

MONDAY 14 - FRIDAY 18 NOVEMBER

Porthcawl is located between Swansea and Cardiff and has an attractive harbour and sandy beaches. It has a splendid Grand Pavilion, Coney Beach—a fairground with a variety of rides and amusements and the world famous golf course. The town centre also has a good range of shops and restaurants.

Itinerary

MONDAY – We make a leisurely journey to our hotel in Porthcawl, stopping along the way in **Caerphilly**, famous for its Medieval Castle which is the largest in Wales, its Caerphilly cheese and for being the birthplace of Tommy Cooper. On arrival to the hotel we will have time to settle in before dinner with a glass of Buck's Fizz followed by music, dancing and entertainment.

TUESDAY 'CHRISTMAS EVE' – Today we travel along the coast to **Swansea** for a chance to do some Christmas shopping, or explore the marina and maybe even enjoy an ice cream at the famous Joe's Ice Cream shop! In the evening we have a Gala Dinner followed by dancing and entertainment.

WEDNESDAY 'CHRISTMAS DAY' – We have a **free day** today to relax and explore Porthcawl or further afield at your leisure. Lunch is provided in the hotel today and in the afternoon at the hotel there will be a chance to guess the weight of the cake followed by Bingo. Santa may even make an appearance so we hope you're all on the nice list— If not make the most of being on the naughty list! In the evening we have Christmas Dinner with all the trimmings followed by a Christmas Party.

THURSDAY 'BOXING DAY' – Today we spend the morning at the **MCArthur Glen shopping outlet** on the outskirts of Bridgend and will return to the hotel for a pre-lunch glass of punch and Boxing Day lunch. We can then enjoy our evening dinner, dancing and entertainment and optional fancy dress.

FRIDAY – After breakfast we depart the hotel and make our way homewards with comfort stops along the way, arriving back late afternoon.

Your Hotel: Seabank Hotel, Porthcawl ★★★

This three star hotel is magnificently located on the sea front with outstanding views from all public rooms and most of the bedrooms.

All centrally heated, en suite bedrooms with either a bath or shower have tea/coffee making facilities, hairdryer and Freeview TV with radio channels. The attractive restaurant offers a full cooked breakfast and a three course dinner, with waiter service. Other facilities include two lounges, a bar and a large room with dance floor where entertainment is provided on most nights. Free Wi Fi is available in public areas. A lift serves all floors.

PRICE INCLUDES

- Executive Coach Travel
- 4 Nights Dinner, Bed & Breakfast
- Two Lunches Included
- Festive Entertainment
- Excursions as detailed

FURTHER INFORMATION

Price based on 2 people sharing a room
Single Supplement: £32
Sea View Supplement: £20 P/P

London & Afternoon Tea



**4 STAR
HOTEL
£165
PER PERSON
2 DAYS**

FRIDAY 25 - SATURDAY 26 NOVEMBER

London is a diverse and exciting city with some of the world's best sights, attractions and activities. With so much to do from a walk in the park and free museums to famous attractions, award winning performances and amazing shopping you're sure to enjoy yourself and be spoilt with afternoon tea at Canary Wharf.

Itinerary

FRIDAY – We make a leisurely journey towards London with comfort stops en-route, arriving with time to settle in and relax before the ultimate treat— Afternoon Tea! We can enjoy a delicious selection of sandwiches, scones, cakes and free-flowing prosecco. The evening is free to enjoy and maybe explore the area around Canary Wharf.

SATURDAY – After a hearty breakfast we depart the hotel and your driver will drop you in London at Park Lane where you have the day free to explore the many attractions that London has to offer or even maybe catch up on a bit of Christmas shopping.



Your Hotel: Marriott Hotel Canary Wharf ★★★★★

This landmark hotel is ideally situated on the waterfront at Canary Wharf, just moments from East London's most celebrated attractions.

The spacious and relaxing bedrooms are all en-suite and have floor-to-ceiling windows with some stunning views. They also have complimentary toiletries, satellite TV, tea/coffee making facilities and free Wi-Fi.

The sophisticated G&Tea lounge and Manhattan Grill serve tempting food and drinks and a nice environment in which to relax with a cocktail or two! There is a lift to all floors.

PRICE INCLUDES

- Executive Coach Travel
- 1 Night Bed & Breakfast
- Portage
- Tea/Coffee on arrival
- Afternoon Tea & Prosecco
- Excursions as detailed

FURTHER INFORMATION

Price based on 2 people sharing a room
Single Supplement: £50
All single rooms are double/twin rooms for sole occupancy

Tenby Festive Sparkle Weekend



3 STAR HOTEL
£235
PER PERSON
4 DAYS

FRIDAY 2 – MONDAY 5 DECEMBER

Tenby is a delightful little harbour town & seaside resort, and it's possibly the most picturesque seaside town in Wales. The town is home to many restaurants, shops, cafes & pubs all linked by cobbled streets and pastel coloured buildings.

Itinerary

FRIDAY – Today we travel to our hotel in Tenby, with comfort stops along the way. We arrive at the hotel with time to settle in before our dinner, glass of Buck's Fizz and evening entertainment.

SATURDAY – Today we visit **Swansea** with plenty of time to explore: maybe see the Marina and National Waterfront Museum, the City Centre and the Dylan Thomas Centre or the Swansea Museum. In the evening we will be served Christmas dinner with all the trimmings followed by dancing and entertainment.

SUNDAY – You have a free day today to explore **Tenby** at your leisure. You might like to visit the Tenby Museum and art gallery on castle hill where you will also find Wales' National monument to Prince Albert, Queen Victoria's husband. The harbour is very picturesque, and the town has many quaint cobbled streets to discover. There is also the castle to explore with it's beautiful views. Sunday lunch will be provided for you at the hotel today. In the evening we can enjoy dinner followed by a party with optional fancy dress and bubbly at 11pm.

MONDAY – After breakfast we depart the hotel and head towards home, stopping off in **Cardiff** where you have some time to explore the many shops, restaurants and attractions. We will arrive home for early evening.

Your Hotel: Cliffe Norton Hotel, Tenby ★★★

Occupying a prime position on the North Beach, this hotel affords uninterrupted views across the bay, and is just a short walk from the town centre. The spacious restaurant will serve our breakfast, evening dinner and a lunch is included on Wednesday. Evening meals include a complimentary drink and entertainment is provided on most evenings. All en suite bedrooms have central heating, tea/coffee making facilities, hairdryer and TV with radio channels. Free Wi-Fi is available in the hotel's public areas. There are 2 lifts which serve most of the hotel's bedrooms.

PRICE INCLUDES

- Executive Coach Travel
- 3 Nights Dinner, Bed & Breakfast
- One lunch provided at hotel
 - Festive Entertainment
 - Excursions as detailed

FURTHER INFORMATION

Price based on 2 people sharing a room
Single Supplement: £24
Sea View Supplement: £15 P/P

Torquay and South Devon Luxury Turkey & Tinsel



4 STAR HOTEL
£265
PER PERSON
4 DAYS

FRIDAY 9 – MONDAY 12 DECEMBER

Torquay is one of Britain's most popular resorts: with palm-lined promenades, an international marina, wine bars, stunning bays, a cosmopolitan atmosphere and mild climate, it's no wonder the area is known as the 'English Riviera'.

Itinerary

FRIDAY – We begin our luxury weekend with a leisurely journey to our hotel in Torquay, stopping en route at **Trago Mills**. We arrive at the hotel to be greeted with tea and coffee on arrival and time to settle in before a delicious evening meal followed by live entertainment.

SATURDAY – Today you have the day free to explore **Torquay** or further afield at your leisure, or relax and enjoy the hotel facilities. You might even like to join in with a game of bingo at the hotel at 5pm, before your Christmas Dinner with all the trimmings. We also have a visit from someone special... Have you been good this year?

SUNDAY – We start today with a visit to **Brixham**, a stunning harbourside town. In the afternoon we visit **Paignton** with its promenade, traditional pier, seafront and town centre all within close proximity of each other. Back at the hotel you may like to have another go at the bingo before dinner.

MONDAY – After breakfast we depart the hotel and make our way homewards, stopping off at **Exeter Christmas Market** situated on the Cathedral Green, arriving home late afternoon.

Your Hotel: Belgrave Sands Hotel & Spa, Torquay ★★★★★

We are pleased to return to this luxury 4 star hotel which is located in a scenic part of Torquay, 150 yards from the beach and a short flat stroll from the harbour, town centre and theatre.

The team of dedicated chefs will bring your taste buds to life with every breakfast and six course evening meal in the Seasons restaurant and lounge using the very best locally sourced produce. Reflections Spa is a perfect place to relax and rejuvenate with a heated indoor swimming pool, fully equipped air-conditioned gym, steam room and sauna.

The elegant bedrooms are furnished to the highest quality and have TV, free Wi-Fi, tea/coffee making facilities, hairdryer, mini-fridge, robe and slippers. There is a lift to all floors.

PRICE INCLUDES

- Executive Coach Travel
- 3 Nights Dinner, Bed & Breakfast
- Welcome Tea/Coffee on arrival
- Porterage
- Evening Entertainment
- Excursions as detailed

FURTHER INFORMATION

Price based on 2 people sharing a room
Single Supplement: None on 3 rooms

Day Tours 2022

			Adult	Senior	Child	inc.
MARCH						
SAT	Mar-12	PLYMOUTH NATIONAL MARITIME AQUARIUM	£38	£36	£27	***
SAT	Mar-12	PLYMOUTH SHOPPER	£20	£19	£18	
SUN	Mar-13	CLARKS VILLAGE, STREET	£20	£19	£18	
SAT	Mar-19	DORCHESTER & WEYMOUTH	£21	£20	£19	
WED	Mar-23	CARDIFF SHOPPER	£22	£21	£20	
SAT	Mar-26	WONDERFUL WELLS & MARKET DAY	£20	£19	£18	
SUN	Mar-27	MOTHERS DAY IN BEAUTIFUL BATH	£21	£20	£19	
APRIL						
SAT	Apr-02	HONITON & SEATON TRAMWAY	£31	£30	£27	***
SAT	Apr-09	GLOUCESTER QUAYS OUTLET	£22	£21	£20	
WED	Apr-13	CRIBBS CAUSEWAY	£20	£19	£18	
SUN	Apr-17	SIDMOUTH & THE DONKEY SANCTUARY	£20	£19	£18	
WED	Apr-20	WE WILL ROCK YOU @ BRISTOL HIPPODROME	£74	£73	£72	***
WED	Apr-20	BRISTOL SHOPPER	£20	£19	£18	
FRI	Apr-22	PAIGNTON ZOO	£36	£33	£30	***
WED	Apr-27	LACOCK ABBEY, FOX TALBOT MUSEUM & VILLAGE (NATIONAL TRUST)	£32	£31	£25	***
		LACOCK ABBEY (NATIONAL TRUST MEMBERS)	£21	£20	£19	
SAT	Apr-30	CHICAGO @ BRISTOL HIPPODROME	£75	£74	£73	***
SAT	Apr-30	BRISTOL SHOPPER	£20	£19	£18	
MAY						
SUN	May-01	BRIXHAM PIRATE FESTIVAL - Argh me Hearties!	£20	£19	£18	
WED	May-04	LYME REGIS	£21	£20	£19	
FRI	May-06	RHS MALVERN SPRING FESTIVAL	£48	£47	£46	***
SAT	May-07	DARTMOUTH & DART MUSIC FESTIVAL	£20	£19	£18	
TUE	May-10	EXMOUTH TO EXETER CANAL CRUISE & TIME IN EXETER	£30	£29	£28	***
THUR	May-12	SCHOOL OF ROCK @ BRISTOL HIPPODROME	£63	£62	£61	***
THUR	May-12	BRISTOL SHOPPER	£20	£19	£18	
SUN	May-15	LOOE & POLPERRO	£21	£20	£19	
THUR	May-19	TYNTESFIELD HOUSE & GARDENS (NATIONAL TRUST PROPERTY)	£32	£31	£24	***
		TYNTESFIELD (NATIONAL TRUST MEMBERS)	£20	£19	£18	
SAT	May-21	BODMIN JAIL & PADSTOW	£30	£29	£28	***
SAT	May-28	MINEHEAD & DUNSTER	£19	£18	£17	
JUNE						
SAT	Jun-04	JUBILEE STEAM & GARDEN PARTY @ SOUTH DEVON RAILWAY	£34	£32	£26	***
SUN	Jun-05	TERRIFIC TRURO	£21	£20	£19	
FRI	Jun-10	ROYAL CORNWALL SHOW	£39	£38	£24	***
SAT	Jun-11	EXMOUTH & ROUND ROBIN BOAT & TRAIN RIDE	£29	£28	£27	***
SUN	Jun-12	EDEN PROJECT	£39	£36	£27	***
SAT	Jun-18	ROYAL THREE COUNTIES SHOW	£42	£41	£40	***
SUN	Jun-19	FATHERS DAY IN DELIGHTFUL DARTMOUTH	£20	£19	£18	
SUN	Jun-26	PADSTOW & BOSCASTLE	£21	£20	£19	
WED	Jun-29	EXMOUTH & CREAM TEA CRUISE	£30	£29	£28	***
JULY						
FRI	Jul-01	DEVON COUNTY SHOW	£35	£32	£25	***
SAT	Jul-02	MAMMA MIA @ BRISTOL HIPPODROME	£78	£77	£76	***
SAT	Jul-02	BRISTOL SHOPPER	£20	£19	£18	
SUN	Jul-03	JURASSIC COASTAL CRUISE & EXMOUTH	£30	£29	£28	***
FRI	Jul-08	THE LOST GARDENS OF HELIGAN	£35	£34	£25	***
WED	Jul-20	CLARKS VILLAGE, STREET	£20	£19	£18	
SAT	Jul-23	LES MISERABLE @ BRISTOL HIPPODROME	£90	£89	£88	***
SAT	Jul-23	BRISTOL SHOPPER	£20	£19	£18	
SUN	Jul-24	THE GREAT CULLOMPTON FESTIVAL -Food, Beer, Cider & Music	£19	£18	£17	
THUR	Jul-28	WONDERFUL WEYMOUTH	£21	£20	£19	
SAT	Jul-30	TRAGO MILLS & TEIGNMOUTH	£20	£19	£18	
SUN	Jul-31	SIDMOUTH FOLK FESTIVAL	£20	£19	£18	
AUGUST						
TUE	Aug-02	FORDE ABBEY HOUSE & GARDENS	£33	£32	£31	***
SAT	Aug-06	TAUNTON FLOWER SHOW	£29	£28	£27	***
SAT	Aug-06	TAUNTON SHOPPER	£19	£18	£17	
WED	Aug-10	MONKEY WORLD APE RESCUE CENTRE	£34	£30	£29	***
SAT	Aug-13	BAT OUT OF HELL @ BRISTOL HIPPODROME	£78	£77	£76	***
SAT	Aug-13	BRISTOL SHOPPER	£20	£19	£18	
THUR	Aug-18	PLYMOUTH FIREWORK CHAMPIONSHIPS	£20	£19	£18	
FRI	Aug-19	RHS ROSEMOOR GARDEN FLOWER SHOW	£29	£28	£21	***

Day Tours 2022

			Adult	Senior	Child	inc
SUN	Aug-21	BICTON PARK BOTANICAL GARDENS	£30	£29	£28	***
SAT	Aug-27	RAILS & ALES @ SOUTH DEVON RAILWAY	£34	£32	£26	***
WED	Aug-31	BARRINGTON COURT HOUSE & GARDENS (NATIONAL TRUST PROPERTY) BARRINGTON COURT (NATIONAL TRUST MEMBERS)	£30 £20	£29 £19	£23 £18	***
SEPTEMBER						
SAT	Sep-03	FISHERMANS FRIENDS THE MUSICAL @ Plymouth Theatre Royal	£63	£62	£61	***
SAT	Sep-03	PLYMOUTH SHOPPER	£20	£19	£18	
SUN	Sep-04	LYME REGIS	£21	£20	£19	
WED	Sep-07	LLANHYDROCK HOUSE & GARDENS (NATIONAL TRUST PROPERTY) LLANHYDROCK HOUSE (NATIONAL TRUST MEMBERS)	£36 £20	£35 £19	£26 £18	***
SAT	Sep-10	ATHELHAMPTON HOUSE & GARDENS	£31	£30	£29	***
SUN	Sep-11	BOSCASTLE & TINTAGEL	£21	£20	£19	
TUE	Sep-13	WIDECOMBE FAIR	£19	£18	£17	
SUN	Sep-18	SIDMOUTH & DONKEY SANCTUARY	£20	£19	£18	
MON	Sep-19	EXMOUTH TO EXETER CANAL CRUISE & TIME IN EXETER	£30	£29	£28	***
THUR	Sep-22	THE AMERICAN MUSEUM, EXHIBITION & GARDENS	£32	£31	£30	***
SAT	Sep-24	WESTON-SUPER-MARE & BURNHAM-ON-SEA	£20	£19	£18	
OCTOBER						
SAT	Oct-01	HAYNES MOTOR MUSEUM	£33	£32	£31	***
SAT	Oct-08	PAIGNTON & TORQUAY	£20	£19	£18	
WED	Oct-12	TAVISTOCK GOOSEY FAIR	£19	£18	£17	
SAT	Oct-15	EXETER SHOPPER	£19	£18	£17	
FRI	Oct-21	DARTMOUTH FOOD FESTIVAL	£20	£19	£18	
SUN	Oct-23	CREALY THEME PARK	£34	£33	£32	***
TUE	Oct-25	NEWQUAY ZOO	£34	£33	£32	***
THUR	Oct-27	BAMPTON CHARTER FAIR	£19	£18	£17	
SAT	Oct-29	AEROSPACE BRISTOL	£34	£33	£27	***
SAT	Oct-29	CRIBBS CAUSEWAY	£20	£19	£18	
NOVEMBER						
SAT	Nov-05	BRIDGWATER CARNIVAL	£20	£19	£18	
SUN	Nov-06	STUNNING SALISBURY	£22	£21	£20	
SAT	Nov-12	NORTH PETHERTON CARNIVAL & TAUNTON	£19	£18	£17	
SUN	Nov-13	TRAGO MILLS	£20	£19	£18	
SAT	Nov-19	SWINDON DESIGNER OUTLET	£22	£21	£20	
WED	Nov-23	GLOUCESTER QUAYS OUTLET	£22	£21	£20	
FRI	Nov-25	CHRISTMAS SHOPPING FAYRE @ WESTPOINT	£23	£21	£17	
SAT	Nov-26	CARDIFF CHRISTMAS MARKET	£22	£21	£20	
SUN	Nov-27	PLYMOUTH CHRISTMAS SHOPPER	£20	£19	£18	
DECEMBER						
THUR	Dec-01	CLARKS VILLAGE, STREET	£20	£19	£18	
SAT	Dec-03	PADSTOW CHRISTMAS FESTIVAL	£21	£20	£19	
SUN	Dec-04	CARDIFF CHRISTMAS MARKET	£22	£21	£20	
SAT	Dec-10	CRIBBS CAUSEWAY	£20	£19	£18	
SAT	Dec-17	HOLLY JOLLY CHRISTMAS MARKET IN WELLS	£20	£19	£18	

Day Tours 2023

SAT	Jan-28	THE CHER SHOW @ BRISTOL HIPPODROME	£68	£67	£66	***
SAT	Jan-28	BRISTOL SHOPPER	£20	£19	£18	
SAT	Mar-11	SISTER ACT @ BRISTOL HIPPODROME	£70	£69	£68	***
SAT	Mar-11	BRISTOL SHOPPER	£20	£19	£18	
SAT	Mar-25	THE COMMITMENTS @ BRISTOL HIPPODROME	£66	£65	£64	***
SAT	Mar-25	BRISTOL SHOPPER	£20	£19	£18	

Admission included in price when marked with ***

Extra tours added throughout the year - so take a look in your local paper for theatre trips and more.

DISCOUNTS AVAILABLE ON GROUP BOOKINGS OF 10+

Tel: 01271 863819 / 862935 / 867040 Email: info@filers.co.uk

Day Tours - Conditions of Booking: Full Payment is required within 7 days of booking, by cheque, card or cash paid into our office, Melian Pet Supplies or Ilfracombe Tours Information Centre (unless previously agreed otherwise). Cancellations must be notified at least 3 days (72 hours) before departure and will be subject to a 30% cancellation charge. If theatre / entrance tickets have been obtained, then the net cost of these will also be deducted. Refunds cannot be made for cancellations after this time. We reserve the right to cancel tours due to insufficient numbers of passengers or circumstances beyond our control, in such instances a full refund will be given. Dates may change from those advertised in exceptional circumstances.



BCH ABTOT TRADING CHARTER (& BOOKING CONDITIONS) - Filers Travel Limited of Slade Lodge, Slade Road, Ilfracombe, Devon, EX34 8LB



1. FINANCIAL PROTECTION

Your contract is with Filers Travel Limited of Slade Lodge, Slade Road, Ilfracombe, Devon, EX34 8LB. When you book a holiday with us, which does not include a flight, the money you pay us for the booking will be protected by Bonded Coach Holidays (BCH) and the Association of Bonded Travel Organisers Trust Limited (ABTOT), this is a Government approved consumer protection scheme. The scheme will also ensure your repatriation in the event the company becomes insolvent. Our Trading Charter and Booking Conditions set out clearly and simply the responsibility we have to you and in turn, you have with us, when a contract is made. Please see the Consumer Guarantee at www.bch-uk.org. There is no financial protection if you purchase just transport or accommodation-only from us. We fully comply with the Package Travel and Linked Travel Arrangements Regulations 2018. The combination of travel services offered to you is a package holiday within the meaning of the Regulations. Therefore, you will benefit from all rights applying to package holidays. Filers Travel Limited will be fully responsible for the proper performance of the holiday and providing assistance if you are in difficulty. Your key rights will be in the details of the tour which will be provided prior to booking.

2. BOOKING AND PAYMENT

When a booking is made, the 'lead name' on the booking guarantees that he or she is 18 or over and has the authority and accepts on behalf of the party the terms of these booking conditions and pays the deposit indicated in the brochure and as confirmed in the pre-contract information. After we receive your booking and all appropriate payments, if the arrangements you wish to book are available, we will send you or your booking agent a confirmation invoice within 14 days. This confirmation will include any special requests we have agreed. All monies paid to your booking agent are held by them on your behalf until we issue our confirmation invoice, thereafter your booking agent holds the money on our behalf. A binding agreement will come into existence between us when we dispatch this invoice to the 'lead name' or your booking agent. Please check the confirmation carefully to ensure all the information is correct. This contract is governed by English Law, and the jurisdiction of the English Courts. Single occupancy of rooms, when available, may be subject to a supplementary charge and these will be shown in the brochure. You can book by paying a deposit for each person named on the booking, but our commitment is always conditional upon the balance being paid as below.

Deposit £50.00 per person.

The balance of the price of your holiday must be paid at least 8 weeks before your departure. If you book within our balance due period, you will need to pay the total holiday cost at the time of booking. If the balance is not paid in time, we reserve the right to cancel your holiday, retain your deposit, and apply the cancellation charges set out in the paragraph below. The date of cancellation will normally be the date we receive your written confirmation that you intend to cancel or 15 days after the balance due date, whichever comes first.

Where optional items are purchased as part of the holiday, these are payable on the balance due date except where items, such as theatre tickets, have been specifically purchased for you. In this case the cost will be payable at a separate date notified to you and will not normally be refunded unless we obtain a refund from the supplier we use.

3. BROCHURE ACCURACY

Although Filers Travel Limited make every effort to ensure the accuracy of the brochure information and pricing, regrettably errors do sometimes occur. You must therefore ensure you check the price and all other details of your holiday with us at the time of booking and when you receive our confirmation invoice.

4. OUR PRICING POLICY

Filers Travel Limited endeavour to ensure that the most up to date and correct prices are shown in our brochure. Occasionally, an incorrect price may be shown, due to an error. When we become aware of any such error, we will endeavour to notify you at the time of booking (if we are then aware of the mistake) or as soon as reasonably possible. We reserve the right to cancel the booking if you do not wish to accept the price which is applicable to the holiday. Local Authorities in many towns and cities throughout Europe have introduced new tourist taxes which must be paid directly to the hotel by all guests in person. These taxes are not included in our prices, but we will notify you when applicable.

Holiday prices include all travel, hotel accommodation and meals as specified in the holiday description and VAT payable in the UK where applicable. The price of the holiday will not be subjected to any surcharges except those arising from exchange rate changes, transportation including the price of fuel, air & ferry operator fares and tolls, embarkation or disembarkation fees at terminals, duties and taxes (including the rate of VAT). Even in these cases we will absorb the cost equivalent to cost of the first 2% of the holiday price. Amounts more than this plus £1 administration fee and Travel Agents commission will be surcharged to you. If this means the total cost of the holiday increases by more than 8% then you are entitled to cancel your holiday and receive a full refund of all monies paid except any insurance premium and amendment charges. We will communicate the options with you either through email or letter, with a reminder if necessary. If you exercise the right to cancel, we must receive written notice within 20 days of the date of the surcharge invoice. The currency exchange rate used in the holiday costings are based on rates as at February 2021.

5. IF YOU CHANGE YOUR BOOKING

If, after our confirmation has been issued, you wish to change to another of our holidays or change departure date, we will do our utmost to make the changes, but we cannot guarantee to do so. However, notification must be received in writing at our offices from the person who signed the booking form, at least 8 weeks before departures. This must be accompanied by a payment of £10 to cover our administrative costs, plus costs we incur in making the amendment. Alterations cannot be made within 8 weeks of departure and any such request for an alteration will be treated as a cancellation of the original booking and will be subject to the cancellation charges set out in paragraph below. Some arrangements cannot be changed without paying a cancellation charge of up to 100% of the ticket cost.

6. TRANSFERRING YOUR BOOKING

You can transfer your booking to somebody else, but the person must satisfy all the conditions of the holiday and you must inform us either by letter or email no less than 7 days before departure. This transfer will cost £20 plus reasonable costs to make the transfer. You will remain responsible for ensuring payment before the balance due date. This is in addition to (and does not affect) the separate liability of the transferee to us.

7. IF YOU NEED TO CANCEL YOUR HOLIDAY

You or any member of your party, may cancel your holiday at any time provided the cancellation is made by the person signing the booking form and is communicated to us in writing via the office who made your original booking. You must pay cancellation charges to cover our administration costs and to compensate for the risk of us not reselling the holiday. If the holiday is resold a refund will be made. Your cancellation will take effect from the date on which we or our agent receive your written confirmation of your cancellation. You must also return any tickets or vouchers you have received. A reduction in room occupancy may increase the charges for the remaining passengers by the application of supplements for low occupancy of rooms. Where bought in supplies, such as ferries, hotel accommodation etc have been bought in on your behalf, and where the terms and conditions of the supplier are non-refundable, these products will be charged to you at the full retail rate. If this applies, the non-refundable items will be deducted from your holiday costs and the following scale of charges will be applied to the remainder:

Period before departure within which written cancellation of package price is received	Amount of cancellation Charge as a % of total package cost
More than 56 days	Deposit only
55 - 49 days	30% or Deposit, if greater
48 - 22 days	50%
21 - 8 days	70%
7 - 1 days	90%
Departure day or later including voluntary termination during the package.....	Total package cost

You may cancel your holiday without paying any termination fee before the start of the holiday, in the event of unavoidable and extraordinary circumstances occurring at the place of destination or its immediate vicinity, for instance, if there are serious security problems at the destination which are likely to affect the package.

8. ALTERATIONS TO YOUR HOLIDAY BY US

We hope that we will not have to make any change to your holiday but, because our holidays are planned many months in advance, we sometimes do need to make minor changes. We reserve the right to do this at any time. We will let you or your booking agent know about any important changes as soon as possible, including the minimum number of passengers required on the trip. If after booking, and before departure, we make a major change to your holiday, you will have the option of withdrawing from the holiday without penalty or transferring to another holiday without any charge. In either case, we will pay you compensation, according to the scale set below. A major change includes the time of your departure or return time by more than 12 hours, a change in departure point, location of resort or type of hotel, a change in cross channel travel, or specification of the coach. If we tell you about any of these changes after we have confirmed your holiday booking (other than force majeure), you may either:

- accept the new arrangements offered by us; or
- accept a replacement holiday from us of equivalent or similar standard and price (at the date of the change), if we can offer you one; or
- cancel your holiday with us and receive a full refund of all monies.

Either way, we will pay you compensation, using the Compensation table shown,

Period before departure in which significant change is notified to you or your agent	Amount per person
More than 42 days	Nil
29 to 42 days	£10
15 to 28 days	£15
8 to 14 days	£20
0 to 7 days	£25

IMPORTANT NOTE Compensation will not be payable if the holiday is cancelled because the number of persons booked is less than the number required, or for events beyond our control, which include: war, threat of war, riots, civil disturbances, terrorist activity and its consequences, industrial disputes, natural and nuclear disasters, fire, epidemics, health risks and pandemics, unavoidable and unforeseeable technical problems with transport for reasons beyond our control or that of our suppliers; hurricanes and other actual or potential severe weather conditions and any other similar events. You are also advised to check with The Foreign and Commonwealth Office Advice Unit regularly at www.fco.gov.uk/travel prior to travel.

All holidays operate if the minimum number of participants is met. However, in no case will we cancel your holiday less than 4 weeks before the scheduled departure date, except where you have failed to pay the final balance or because of force majeure (force majeure means an event which we or the suppliers of the services in question could not foresee or avoid and is therefore beyond our control).

9. OUR RESPONSIBILITY TO YOU

We accept responsibility for ensuring the holiday which you book with us is supplied as described in our publicity material and the services offered reach a reasonable standard and if you are in difficulty, we will assist you. If any part of our holiday contract is not provided as promised, you may terminate the contract without paying a termination fee and we will pay you appropriate compensation if this has affected your enjoyment of your holiday. We will, however, not be liable if there are any unforeseeable or unavoidable actions of a third party not connected with our travel services, or there were unavoidable or extraordinary circumstances, or the lack of conformity is due to

a traveller in the party. We accept responsibility for the acts and/or omissions of our employees, agents and suppliers except where they lead to death, injury or illness. Our liability in all cases shall be limited to a maximum of twice the value of the original holiday cost (not including insurance premiums and amendment charges). We accept responsibility for death, injury, or illness caused by the negligent acts and/or omissions of our employees or agents together with our suppliers and sub-contractors, servants and/or agents of the same whilst acting within the scope of, or during their employment in the provision of your holiday. We will accordingly pay to our clients such damages as might have been awarded in such circumstances under English Law. In respect of carriage by air, sea, tunnel and rail and the provision of accommodation our liability in all cases will be limited in the manner provided by the relevant international convention.

If we make any payment to you or any member of your party for death or personal injury or illness, you will be asked to assign to us or our insurers the rights you may have to act against the person or organisation responsible for causing the death, personal injury or illness. This clause does not apply to any separate contracts that you may enter for excursions or activities during or outside of your holiday. If you or any member of your party suffer death, illness or injury whilst overseas arising out of an activity which does NOT form part of your holiday, we may offer guidance and where legal action is contemplated and you want our assistance, you must obtain our written consent prior to any proceedings (We limit the cost of our assistance to you or your party to £5,000 per party)

10. IF YOU HAVE A COMPLAINT

If you have a problem during your holiday, please inform your Tour Manager, your driver or the relevant supplier/resort representative immediately who will endeavour to put things right. If your complaint cannot be completely resolved locally, you must complete a Holiday Report Form which can be obtained by your driver or local representative, which you should keep. Our contact number, for unresolved complaints will be our office number on 01271 863819 (open in office hours) If you remain dissatisfied please follow this up within 14 days of your return home by writing to Filers Travel Limited giving your original booking reference number and all other relevant information, including the reference of the Holiday Report Form. It is therefore a condition of this contract that you communicate any problem to the supplier of the services in question AND to our representative whilst in resort and obtain a written report form. If you fail to follow this simple procedure, we cannot accept responsibility as we have been deprived of the opportunity to investigate and rectify the problem. Should you wish to pursue the complaint further, BCH/ABTOT have an Alternative Dispute Resolution scheme and full details are available from them. Please contact them at ABTOT 117 Houndsditch London EC3A 7BT

11. OUR COACHES

We will always use our reasonable endeavours to provide a coach to the specification in our brochure or advert but reserve the right to substitute an alternative vehicle should there be unforeseen circumstances. There is a seating plan but, in some cases, operational reasons may require a coach with a different configuration. We reserve the right to alter a coach seating plan and allocate seats other than those booked. Single passengers may be required to share a double seat with other single passengers. When your booking is confirmed, you will be offered the best seats that are available at that time. If you feel that you require two seats, then these must be booked and paid for in advance, at the time of booking. If you fail to do this and it transpires that the seat allocated to you is insufficient for your needs and there is no alternative seating available, then you will be refused access to the coach and any payments made will be liable to forfeiture.

Specific seats will not be allocated on coaches operating a feeder service between joining points and main holiday departure points or on coaches that carry out transfers between airports, seaports etc.

12. HOTEL FACILITIES

Some hotel facilities and entertainment may be withdrawn for routine maintenance or be subject to seasonal availability and provision of the facilities cannot be guaranteed. Single occupancy of rooms may be subject to a supplementary charge.

13. HEALTH AND SAFETY

In some foreign countries, standards of infrastructure, safety and hygiene may be lower than those to which we are accustomed in the UK. You should therefore exercise greater care for your own protection. There may be countries that we visit that have special medical requirements for tourists. These regulations are subject to change and our clients are responsible for complying with entry and current health requirements. If you are not sure of the health requirements for the country you are visiting, you are advised to check with your own GP before travelling. You are also advised to refer to the Department of Health leaflet "Health Advice for Travellers".

Some people may be at risk from discomfort or deep vein thrombosis (DVT) if they remain immobile on a journey for a long period. If you are planning to undertake a journey of more than three hours, you should consult your doctor, if you have ever had DVT, pulmonary embolism, a family history of clotting conditions, cancer or treatment for cancer, stroke, and heart or lung disease or if you have had major surgery in the past three months.

We reserve the right to refuse any booking in the absence of a doctor's certificate confirming that you are fit to travel. Where we provide comfort stops you are encouraged to walk around. Exercise reduces any discomfort, which may be caused by periods of immobility.

NO SMOKING is allowed on our coaches (including E-Cigarettes) and we do not allow pets or any other animals, although we accommodate registered assistance dogs, but not on overseas holidays.

14. TRAVEL DOCUMENTS, ITINERARIES, PICK-UP POINTS AND PASSPORTS

For all Continental holidays, you will require a full 10-year British Passport (machine readable) valid for a further 6 months after your holiday. If you do not hold a full British Passport or have any doubts about your status as a resident British subject, you must check with the Embassies or Consulates of the Countries to be visited to confirm the Passport or visa requirements when you book. We cannot accept responsibility if passengers are not in possession of the correct travel documents. For full details on passport requirements, please contact 'the identity and passport service' on 0300 222

0000 (www.direct.gov.uk)"

You are responsible for ensuring you are at the correct departure point, at the correct time and with the correct documents. Filers Travel Limited reserve the right to modify itineraries to conform with requests from competent authorities both within the UK and abroad.

Excursions which are included in the cost of your booking are detailed on the brochure page and refunds will not be made for excursions not taken. Optional excursions booked and paid for in resort do not form part of your booking. Admission fees to buildings may not be included in the price of the holiday, please check.

15. SPECIAL REQUESTS

All special needs and requests, if agreed, should be entered on the booking form and be included in the confirmation of the holiday. **These cannot be guaranteed** except where confirmed as part of our holiday commitment to you and are detailed on your holiday booking confirmation. We are keen to ensure that we plan the arrangements for your holiday so that special needs and requests can be accommodated as far as possible. If you will need assistance or may be unable to fully enjoy all aspects of your holiday you must tell us in advance so that we can maximise your enjoyment of the holiday. We will need to know if you will need special facilities in the hotel, taking part in the excursions or have difficulty boarding and travelling on the coach or other means of transport. Before booking your holiday, you should be sure that you and your party are both physically and mentally capable of completing the itinerary. If you need advice or further information either you or your booking agent should contact Filers Travel Limited. If you will require a special diet please tell us at the time of booking, or as soon as you are medically advised, together with a copy of the diet.

16. PASSENGERS WITH DISABILITIES

We want everyone to enjoy our travel arrangements. We are happy to advise and assist you in choosing a suitable holiday. But, as some of the accommodation and resorts featured may not cater for even minor disabilities, it is important that, when booking, you advise us of any disability, specific need or complex need you may have and any special requirements that will make sure the holiday is suitable. If a passenger requires personal assistance (for example, assistance with feeding, dressing, toileting, mobilising) then this passenger must travel with an able-bodied companion or carer and written confirmation that such assistance will be provided for the entirety of the holiday is required at the time of booking. Coach drivers/Tour Managers are unable to provide such assistance.

IMPORTANT

You must tell us if you have an existing medical condition, disability or complex need that may affect your holiday or other group members' enjoyment of it before you book your holiday. We reserve the right to request a doctor's certificate confirming the passenger is fit to travel. If, in our reasonable opinion, your chosen holiday is not suitable for your medical condition or disability, we reserve the right to refuse your booking. You are responsible for bringing with you the proper clothing and equipment, which we advise you about in our printed trip information. We want you to enjoy your holiday and will help you select an appropriate trip.

17. PASSENGER BEHAVIOUR

We want all our customers to have a happy and carefree holiday. You are responsible for your behaviour and hygiene and the effect it may have on others. If you or any other member of your party is abusive, disruptive or behaves in a way that could cause damage or injury to others or affect their enjoyment of their holiday or which could damage property, we have the right to terminate your contract with us and we will have no further liability or obligation to you. The coach driver/representative, ship's captain, or authorised official is entitled to refuse you boarding if in their reasonable opinion you are unacceptably under the influence of drink or drugs or you are being violent or disruptive. If you are refused boarding on the outward journey, we will regard it as a cancellation by you and we will apply cancellation charges. If on your return journey, we have the right to terminate the contract with you. We also request that mobile telephones are not used on the coach.

18. TRAVEL INSURANCE

We strongly advise that you take out personal travel insurance for the trip. We have arranged comprehensive travel insurance with P J Hayman & Company Ltd, who we act as an introducer to and details can be found in our brochure. You may use an alternative insurer, but you must advise us. The insurance should cover medical and repatriation costs, personal injury, loss of baggage and cancellation charges. If you do not have adequate insurance and require our assistance during your holiday, we reserve the right to reclaim from you any medical repatriation or other expenses which we may incur on your behalf which would otherwise have been met by insurers. You must advise us if you use an alternative insurer, the policy number and 24-hour contact number.

19. LUGGAGE

Please restrict your luggage to a suitcase weighing no more than 15kgs per person. We cannot accept responsibility for loss or damage to luggage unless through our negligence. Please do not leave valuable items in your suitcase when left on the coach. Please contact us for our policy on mobility scooters.

20. GENERAL DATA PROTECTION REGULATIONS

We comply with the GDPR 2018 Regulations, our data controller is Filers Travel Limited and our data protection policy can be found at Filers Travel Limited or you can request a copy from The Office Manager, Filers Travel Limited, Slade Lodge, Slade Road, Ilfracombe, Devon, EX34 8LB.

21. EMERGENCY CONTACT

Our emergency contact details are Tel: 07968 599323 / 07977 036446 / Email: info@filers.co.uk

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Enjoy the experience



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