



Slade Lodge, Slade Road, Ilfracombe, Devon. EX34 8LB

Booking form

DESTINATION OF TOUR	NO OF DAYS	DEPARTURE DATE	NO OF PASSENGERS	DATE OF BOOKING

TITLE	Init	SURNAME	DEPARTURE POINT	ROOM TYPE	SINGLE SUPP *A*	OTHER SUPP *B*	TOUR PRICE *C*	LOYALTY DISCOUNT *D*	TOTAL A+B+C-D
					£	£	£	£	£
					£	£	£	£	£
					£	£	£	£	£
					£	£	£	£	£
					£	£	£	£	£
					£	£	£	£	£

Special requests (cannot be guaranteed by Filers travel)

Do you have, or will you be taking out travel insurance? YES / NO
PLEASE SEE OVER FOR OUR INSURANCE DETAILS

TOTAL	£
DEPOSIT PAID	£
BALANCE DUE	£
TOTAL PAID	£

ADDRESS AND TELEPHONE NUMBER OF FIRST PASSENGER

Title..... Initials Surname

Address

..... Postcode

Tel No. Home

Mobile No.....

Email address.....

PAYMENT:
Please forward your payment / deposit with this form

BY CHEQUE: Payable to *FILERS TRAVEL LTD*

BY CARD:
No.....
Expiry Date.....
Issue No (Maestro/Solo cards).....
Card security code - (last 3 digits on signature strip)

On behalf of the above named persons, I accept and agree to the booking conditions as laid down by the company.

Signature.....Date.....

Telephone: 01271 863819 / 862935 / 867040 or Email: info@filers.co.uk

Travel Insurance – Never travel without it

Under FCA regulations we act as an introducer to P J Hayman & Company Limited for Coach Plus travel insurance.

If you require travel insurance please call **0239 241 9855** and quote “**Filers Travel**”.
Lines are open from 8am - 6pm

Coach Plus travel insurance is arranged by travel insurance specialists P J Hayman & Company Limited and underwritten by URV, Branch Office of Union Reiseversicherung AG for the United Kingdom.

IMPORTANT INFORMATION ABOUT YOUR INSURANCE COVER

Insurer

This insurance is underwritten by URV, Branch Office of Union Reiseversicherung AG for the United Kingdom and the Republic of Ireland. Registered in England & Wales. Company No. FC024381 Branch No. Br006943. A public body corporate with limited liability.

Union Reiseversicherung AG are authorised in Germany by BaFin and subject to limited regulation in the United Kingdom by the Financial Conduct Authority and in the Republic of Ireland by the Insurance Regulator. Union Reiseversicherung AG are members of the Financial Services Compensation Scheme. Administered in the United Kingdom and Ireland by Travel Insurance Facilities plc.

Travel Insurance Facilities plc are authorised and regulated by the Financial Conduct Authority. Travel Administration Facilities and Travel Claims Facilities are trading names of Travel Insurance Facilities plc.

Policy document

The policy wording gives you full details of what is and what is not covered and what to do if you need to claim. It is very important that you read the whole of this policy before you travel and make sure the cover is suitable for you. Please make sure that you take it on holiday with you in case of an emergency. A copy of the policy wording is available on request.

Important – Medical Conditions - Health exclusion

All claims are excluded where at the time of taking out this insurance:

1. The Insured Person:

- (i) is aware of any set of circumstances which could reasonably have been expected to give rise to a claim; or

- (ii) has suffered from a chronic or recurring illness during the previous twelve months UNLESS permission is obtained from the treating GP of fitness to travel at the time of booking; or
- (iii) is travelling against the advice of a doctor or where they would have been if they had sought their advice before beginning the trip; or
- (iv) knows that they will need treatment or consultation at any medical facility during the trip; or
- (v) is travelling for the purpose of obtaining and/or receiving any elective surgery, procedure or hospital treatment.

2. The person whose condition gives rise to a claim:

- (i) is receiving, or on a waiting list for treatment in a hospital or nursing home; or
- (ii) is awaiting the results of any tests or investigations; or
- (iii) has been given a terminal prognosis.

Telling us about relevant facts

Before you travel you must tell us about anything that may affect your cover. If you do not tell us about something that may be relevant, your cover may be refused and we may not cover any related claims.

Cancellation rights

If your cover does not meet your requirements, please return the documentation within 14 days of receipt and your premium will be refunded in full unless you have travelled made a claim or intend to make a claim.

Summary of Cover

The following is only a summary of the main cover limits and you should read the policy document for the full terms and conditions.

Section & Cover	Limit per person (up to)	Excess per person (unless otherwise shown)
1. Cancellation and Curtailment	£5,000	£50 (£15 loss of deposit/trips under £100)
2. (a) Medical and Incidental Expenses (not your home country)	£5,000,000	£50
2. (b) Hospital Inconvenience Benefit (not your home country)	£1,000 (£25 per 24 hours)	Nil
2. (c) UK Helpline Repatriation and Emergency Expenses	£10,000	£50
3. Personal Accident	£15,000	Nil
4. Personal Possessions	£2,000	£50
5. Delayed Personal Possessions	£150	Nil
6. Personal Money	£500	£50
7. Loss of Passport / Travel Documents	£250	Nil
8. Personal Liability	£2,000,000	Nil (£100 damage to accommodation per party)
9. Travel Disruption	£1,000	Nil
10. Travel Delay (not your home country)		
	Delay	Nil
	Abandonment	£50
	£150 (£30 per 12 hours)	Nil
	£5,000	£50
11. Legal Expenses	£25,000	Nil

Policy excess

Under some sections of your policy, you will have to pay an excess. This means that you will be responsible for paying the first part of the claim for each person insured, for each section, for each incident. The amount you have to pay is the excess.

If you have paid the excess waiver premium, the standard excess is reduced to Nil, in the event of a claim.

All details correct as at date of print but subject to change without notice.